

# Country Health Connect

## Key Features Statement

### Orroroo Health Service & Community Home

Yorke & Northern Local Health Network Inc



Yorke & Northern Local Health Network (YNLHN) provides a range of residential care services under the banner of Country Health Connect. We are part of SA Health and provide a range of high-quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Orroroo Health Service and Community Home, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of clients by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our care recipients.

Our goal is to provide quality care that celebrates a sense of self, family, and community. YNLHN has aged care facilities across regional South Australia located in Balaklava, Burra, Clare, Crystal Brook, Jamestown, Laura, Minlaton, Orroroo, Peterborough, Port Pirie, Riverton, and Snowtown.

Before you transition into one of our residential aged care facilities, either permanently or for short term respite, please undertake an Aged Care Assessment Team (ACAT) assessment. This assessment determines your eligibility for care services. To arrange an ACAT assessment, contact My Aged Care on 1800 200 422.



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Yorke & Northern LHN  
Orroroo Health Service  
68 Price-Maurice Road  
Orroroo SA 5431  
(08) 8658 1200  
Email: [mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au](mailto:mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au)

Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$410,000 (Price Category 2)
Daily Accommodation Payment (DAP)	\$91.77 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.  A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.  A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$205,000 RAD plus an ongoing DAP of \$45.88 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.17% as of 1 April 2025
Other Fees & Charges	All residents are required to pay a basic daily care fee.  Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services
Features and Amenities	The rooms in Orroroo Community Home Federation Wing are of above average quality, condition and amenity with excellent outlook and above average privacy. They have built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Orroroo Community Home	<ul style="list-style-type: none"> <li>&gt; Single Room</li> <li>&gt; Private Ensuite</li> </ul>	25-27	9, 10, 11, 12, 14, 15, 16	2	1



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Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$340,000 (Price Category 4)
Daily Accommodation Payment (DAP)	\$76.10 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.  A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.  A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$170,000 RAD plus an ongoing DAP of \$38.05 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate 8.17% as of 1 April 2025
Other Fees & Charges	All residents are required to pay a basic daily care fee.  Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services
Features and Amenities	Orroroo Community Home Jansen Wing rooms are of average quality and condition. They have built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Orroroo Community Home	> Single Room > Private Ensuite	17-25	1 – 8	4	1



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Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$410,000 (Price Category 2)
Daily Accommodation Payment (DAP)	\$91.77 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.  A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.  A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$205,000 RAD plus an ongoing DAP of \$45.88 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.17% as of 1 April 2025
Other Fees & Charges	All residents are required to pay a basic daily care fee.  Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services
Features and Amenities	This large room in the Orroroo Community Home Federation Wing is of above average quality, condition and amenity with excellent outlook and above average privacy. Includes built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Orroroo Community Home	> Single Room > Private Ensuite	35-40	13	2	1



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Room Type	Single Rooms with Shared Bathroom
Refundable Accommodation Deposit (RAD)	\$340,000 (Price Category 4)
Daily Accommodation Payment (DAP)	\$76.10 per day
Explanation of payment options	<p>Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	<p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$170,000 RAD plus an ongoing DAP of \$38.05 per day.</p>
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.17% as of 1 April 2025
Other Fees & Charges	<p>All residents are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>
Features and Amenities	The single rooms at the Hospital are of average quality, condition, and outlook. They have built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Hospital rooms	<ul style="list-style-type: none"> <li>&gt; Single Room</li> <li>&gt; Shared Bathroom</li> </ul>	13-15	3 & 4	4	1



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Room Type	Single Rooms with Shared Bathroom
Refundable Accommodation Deposit (RAD)	\$340,000 (Price Category 4)
Daily Accommodation Payment (DAP)	\$76.10 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.  A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.  A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$170,000 RAD plus an ongoing DAP of \$38.05 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.17% as of 1 April 2025
Other Fees & Charges	All residents are required to pay a basic daily care fee.  Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services
Features and Amenities	The rooms are of average quality and condition with and exceptional view. They have built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Hospital rooms	> Single Room > Shared Bathroom	10-19	6, 7, 8 & 10	4	1



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Room Type	Shared Rooms with Shared Bathroom
Refundable Accommodation Deposit (RAD)	\$290,000 (Price Category 5)
Daily Accommodation Payment (DAP)	\$64.91 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.  A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.  A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$145,000 RAD plus an ongoing DAP of \$32.45 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.17% as of 1 April 2025
Other Fees & Charges	All residents are required to pay a basic daily care fee.  Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services
Features and Amenities	The rooms are of average quality and condition, with an exceptional view. They have built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Hospital rooms	> Shared Room > Shared Bathroom	19-21	5 & 9	5	2



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## Communal Areas

The Community Home has a lounge, dining, piano and sitting area. There is also a meeting room, courtyard, front garden, gazebo, and verandah areas. The Hospital has a combined lounge / dining room, a veranda area, a pergola/outdoor living area, a private small lounge, and a larger dining room available for special functions.

## Services

Orroroo Health Service & Community Home provides Permanent Care, Respite Care and Ageing in Place.

Orroroo Community Home initially commenced in the original stone building in Fourth Street in 1965, providing very low care accommodation to 21 elderly community members, progressing to "ageing in place", and more recently, to a 26-bed high care Residential Aged Care Facility that it is today. In addition, to meet the standards of aged care provision, the physical location also changed to the new 16 bed facility in Fifth Street in 2001 and eventually to 5 beds at the hospital in 2010 and closure of the Original Building.

In 2012 Orroroo successfully gained approval for 5 more Commonwealth licensed beds at the hospital. Today we have 26 Commonwealth Aged Care beds providing high care, with a choice of location either at the hospital or the Community Home.

In addition to our comprehensive clinical care programs, we offer recovery pathways to maintenance of independence and achieving personal goals, All Allied health, Social Worker, Diversional Therapist, Medicare, on-site access to GP, pharmacy, incontinence products & toiletries, entertainment, electrical appliance testing, postal service, gardening assistance, arrangements for room telephone connections and assistance with transport.

The Orroroo Health Service is proud of the exceptional quality of food offered to meet all requirements of consumers' nutrition and hydration. All meals are prepared on site daily, using fresh ingredients and complemented by a rotating menu with individual consumer choice.

## Location/Access

Situated in the Mid North of South Australia, Orroroo is a quiet country township located in an agricultural region. Both Orroroo Community Home and the Hospital are single level facilities, offering a home-like atmosphere for singles and couples and feature vegetable and floral gardens.

## Leisure & Well-Being

Orroroo Health Service partners with consumers from diverse cultural backgrounds and our Leisure & Well-Being Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of consumers with dementia and other health issues.

Our staff, volunteers, residents, and significant others participate in community events including Christmas Pageant, ANZAC services and other significant events. Regular trips to surrounding districts are provided by care workers and annual trips to see the Christmas light display in the town. In addition to the regular community events and friendships, the individual consumers' lifestyle choices are encouraged and supported.

The Orroroo Health Service has built strong partnerships which encourage ongoing community engagement and positive outcomes for consumers during their stay.

Additional services can be arranged i.e., newspapers purchase, hairdresser, telephone, Austar, and outings at an additional cost to the consumer.

## Rates

The quoted Room Price is per person.

Rates quoted are valid from 01 April 2025 and are subject to change.



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