

# Country Health Connect

## Key Features Statement

### Mallee - Lamerook MPS

(MPS - Multi Purpose Service facilities)

Riverland Mallee Coorong Local Health Network Incorporated



Riverland Mallee Coorong Local Health Network Inc (RMC LHN) provides a range of residential care services under the brand of Country Health Connect. We are part of SA Health and provide a range of high-quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Mallee – Lamerook MPS, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of clients by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our consumers.

Our goal is to provide quality care that celebrates a sense of self, family and community. RMC LHN has aged care facilities across regional South Australia located in the Riverland (at Barmera, Loxton, Renmark and Waikerie), in the Mallee (at Karoonda, Lamerook, Mannum and Pinnaroo), and in the Coorong (at Meningie and Tailem Bend).



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Riverland Mallee Coorong  
Mallee – Lamerook MPS – Mallee Health Service  
1A Vardon Terrace, Lamerook SA 5302  
(08) 8576 4677  
Email: [Health.RMCACLO@sa.gov.au](mailto:Health.RMCACLO@sa.gov.au)

| Room Type                                 | Single Room with Private Ensuite                                                                                                                                                                                                                                                                                                                       |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Refundable Accommodation Deposit (RAD)    | \$400,000 (Price Category 2)                                                                                                                                                                                                                                                                                                                           |
| Daily Accommodation Payment (DAP)         | \$83.39 per day                                                                                                                                                                                                                                                                                                                                        |
| Explanation of payment options            | <p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p> |
| Example of combination payment            | <p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$200,000 RAD plus an ongoing DAP of \$41.69 per day.</p>                                                                                                                                                                                                                                  |
| Maximum Permissible Interest Rate (MPIR)  | The current maximum permissible interest rate is 7.61% as at 1 October 2025.                                                                                                                                                                                                                                                                           |
| Other Fees & Charges                      | <p>All consumers are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>                                                                                                                                                                             |
| Features and Amenities                    | Rooms in this category within Mallee – Lameroo MPS feature single bedroom with private ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet, telephone point and courtyard access.                                                                                                                                 |
| Additional services at additional cost    | N/A                                                                                                                                                                                                                                                                                                                                                    |
| Rooms offered on an extra services basis? | No                                                                                                                                                                                                                                                                                                                                                     |

| Room Information  | Description                                                                                      | Room Size (m <sup>2</sup> ) | Room Numbers | Price Category | Maximum Occupancy per Room |
|-------------------|--------------------------------------------------------------------------------------------------|-----------------------------|--------------|----------------|----------------------------|
| Kyeema<br>Lameroo | <ul style="list-style-type: none"> <li>&gt; Single Room</li> <li>&gt; Private Ensuite</li> </ul> | 21-23                       | 1 & 7        | 2              | 1                          |



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| Room Type                                 | Single Room with Private Ensuite                                                                                                                                                                                                                                                                                                                       |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Refundable Accommodation Deposit (RAD)    | \$370,000 (Price Category 2)                                                                                                                                                                                                                                                                                                                           |
| Daily Accommodation Payment (DAP)         | \$77.14 per day                                                                                                                                                                                                                                                                                                                                        |
| Explanation of payment options            | <p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p> |
| Example of combination payment            | <p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$185,000 RAD plus an ongoing DAP of \$38.57 per day.</p>                                                                                                                                                                                                                                  |
| Maximum Permissible Interest Rate (MPIR)  | The current maximum permissible interest rate is 7.61% as at 1 October 2025.                                                                                                                                                                                                                                                                           |
| Other Fees & Charges                      | <p>All consumers are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>                                                                                                                                                                             |
| Features and Amenities                    | Rooms in this category within Mallee – Lameroo MPS feature single bedroom with private ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet, telephone point and courtyard access.                                                                                                                                 |
| Additional services at additional cost    | N/A                                                                                                                                                                                                                                                                                                                                                    |
| Rooms offered on an extra services basis? | No                                                                                                                                                                                                                                                                                                                                                     |

| Room Information  | Description                       | Room Size (m <sup>2</sup> ) | Room Numbers | Price Category | Maximum Occupancy per Room |
|-------------------|-----------------------------------|-----------------------------|--------------|----------------|----------------------------|
| Kyeema<br>Lameroo | > Single Room<br>> Shared Ensuite | 17-19                       | 2-6 & 8      | 3              | 1                          |



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| Room Type                                 | Shared Room with Shared Ensuite                                                                                                                                                                                                                                                                                                                        |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Refundable Accommodation Deposit (RAD)    | \$310,000 (Price Category 4)                                                                                                                                                                                                                                                                                                                           |
| Daily Accommodation Payment (DAP)         | \$64.63 per day                                                                                                                                                                                                                                                                                                                                        |
| Explanation of payment options            | <p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p> |
| Example of combination payment            | <p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$155,000 RAD plus an ongoing DAP of \$32.31 per day.</p>                                                                                                                                                                                                                                  |
| Maximum Permissible Interest Rate (MPIR)  | The current maximum permissible interest rate is 7.61% as at 1 October 2025.                                                                                                                                                                                                                                                                           |
| Other Fees & Charges                      | <p>All consumers are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>                                                                                                                                                                             |
| Features and Amenities                    | Rooms in this category within Mallee – Lamerook MPS features shared bedrooms with shared ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point.                                                                                                                                                     |
| Additional services at additional cost    | N/A                                                                                                                                                                                                                                                                                                                                                    |
| Rooms offered on an extra services basis? | No                                                                                                                                                                                                                                                                                                                                                     |

| Room Information      | Description                                                                               | Room Size (m <sup>2</sup> ) | Room Numbers | Price Category | Maximum Occupancy per Room |
|-----------------------|-------------------------------------------------------------------------------------------|-----------------------------|--------------|----------------|----------------------------|
| Charles Wing Lamerook | <p>&gt; Shared room</p> <p>&gt; Shared ensuite</p> <p>(Single room + shared bathroom)</p> | 23-25                       | 9-12         | 4              | 2                          |



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## Communal Areas

Mallee – Lamerook MPS rooms have access to communal lounge and dining facilities, sunroom, kitchenette, hairdressing salon, courtyard and gardens. The picturesque courtyard offers ample seating in pleasant surrounds. The communal areas are in above average condition.

## Services

Permanent Care, Respite Care, Dementia Specific Care, Ageing in Place

Mallee – Lamerook MPS provides a high standard of residential care.

In addition to our comprehensive clinical care programs, we offer scheduled visits by a General Practitioner, Pharmacist, Physiotherapist and Podiatrist. Video conference facilities are also in place for appointments with specialists and Public Trustee (for example) as required.

There are onsite religious services and a practitioner visits regularly to provide emotional and spiritual support to consumers and families. A meditation room is available.

Meals are prepared and cooked onsite daily, complimented by a rotating menu.

Mallee – Lamerook MPS is strongly supported by the local community and has strong links with the local community, organisations, churches and businesses.

Our staff, volunteers and consumers participate in community events such as the Christmas Pageant and Carols, Field Days, Annual Show and ANZAC day.

A dedicated team of staff provide 24 hour support. Most of our staff live in the local area and have been with us for many years, ensuring continuity of care. Staff take pride in providing compassionate and professional care.

## Location/Access

Mallee – Lamerook MPS is situated adjacent to the Mallee Highway in the township of Lamerook, and is co-located with the Hospital, ensuring ready access to medical care. Mallee – Lamerook MPS is located within the town centre and is close to the towns shopping and recreational facilities, which features commerce, well maintained roads and reasonable footpaths.

Lamerook is a quiet country township situated 200 kilometers from Adelaide on the Mallee Highway B12. It is 144 kilometers from Loxton in the Riverland. It is surrounded by a mixture of broad acre farming, potato growing and sheep.

Mallee - Lamerook MPS is a single level Residential Care Facility offering a home-like atmosphere in open plan accommodation for singles and couples. It has parking available at the front of the hospital and rear of the aged care facility. It has disabled access.

## Leisure & Well-Being

Mallee – Lamerook MPS caters for consumers from diverse cultural backgrounds and our Leisure & Well-Being Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of consumers with dementia and other health issues.

Consumers are encouraged to maintain community links and are assisted to attend offsite meetings. There is a qualified diversional therapist who hosts a variety of activities for the consumers, including special celebrations, guest entertainers, excursions, games and family get togethers.

## Rates

The quoted Room Price is per person.

Rates quoted are valid as at 1 October 2025, and are subject to change.

This replaces any previous versions.



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