

Key Features Statement

Naracoorte Health Service

Effective 1 July 2025

Limestone Coast Local Health Network (LCLHN) provide a range of residential care services across regional South Australia in Bordertown, Keith, Kingston, Millicent, Naracoorte and Penola.

We are part of SA Health and provide high quality services that aim to enrich the people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

Naracoorte Health Service has a team of highly dedicated professional individuals who are compassionate and caring. Staff members and volunteers play an integral role in the holistic care of our residents by providing support and companionship whilst encouraging independence where possible. We understand that maintaining a link between family, friends and the local community enriches the quality of life of our residents.

Our goal is to provide quality care that celebrates a sense of self, family and community.



Services and Facilities

Naracoorte Health Service's Aged Care Facility, known as Moreton Bay House, is a 30 bed single story facility situated in a quiet residential area on Jenkins Terrace close to the town's shopping and recreational facilities. It provides both permanent and respite accommodation.

It is co located within the Hospital building ensuring ready access to medical care.

In addition to the comprehensive clinical care programs Naracoorte Health Service offer scheduled visits by a General Practitioner, Pharmacist, Physiotherapist and Podiatrist.

Resident's enjoy meals prepared and cooked onsite daily based on a rotating menu.

Common Areas

Our facility has an array of different common areas to enrich the daily lives of our residents. These areas provide areas of both tranquility and relaxation as well as stimulation and activity. Our aim is to offer a variety of harmonious spaces where the older person is able to relax alone or interact with each other, their guests and our staff.

All common areas are cosy, homelike and comfortable with a tasteful décor.

Residents are encouraged to join in activities, or they can simply sit in any of our areas, in comfortable chairs to talk, read or watch several large screen TVs throughout the service. They are also able to relax outdoors enjoying the gardens. Our common areas are all wheelchair accessible.

Leisure and Wellbeing

Residents can do as much or as little as they like. An extensive leisure and lifestyle program offers group and individually tailored activities. The service caters for residents from diverse cultural backgrounds and the leisure and lifestyle program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of residents with dementia and other health issues.

Members of the local Churches visit regularly to provide emotional and spiritual support to residents and their guests.

Room Types and Fees (room sizes excl ensuite / bathrooms)

Single Room with Ensuite	14 – 19m ²	\$370,000
Single Room with Shared Bathroom	16 – 18m ²	\$330,000
Shared Room with Shared Bathroom	20m ²	\$300,000

Please refer to the attached Accommodation Pricing and Fee Schedule for the latest information on Aged Care Fees and options for Refundable Accommodation Deposits.

Summary of Room Type, Features and Amenities

Room Category	Single Room with Ensuite
Maximum Occupancy	1
Rooms included in this group	23 – 32
Description of Room Features and Amenities	<p>Comfortable, single room serviced by an accessible private ensuite</p> <p>Built in wardrobe, bedside cupboard and lockable drawer</p> <p>Nurse call assistance in all rooms</p> <p>Single, electrically operated bed and comfortable sitting chair provided</p> <p>Large window for natural light</p> <p>Temperature controlled split system air conditioner</p>
Maximum Room Price	\$370,000

Room Category	Single Room with Shared Bathroom
Maximum Occupancy	1
Rooms included in this group	1 – 17
Description of Room Features and Amenities	<p>Comfortable, single room serviced by a shared bathroom</p> <p>Built in wardrobe, bedside cupboard and lockable drawer</p> <p>Nurse call assistance in all rooms</p> <p>Single, electrically operated bed and comfortable sitting chair provided</p> <p>Large window for natural light</p> <p>Temperature controlled split system air conditioner</p>
Maximum Room Price	\$330,000

Summary of Room Type, Features and Amenities

Room Category	Shared Room with Shared Bathroom
Maximum Occupancy	2
Rooms included in this group	18 – 22
Description of Room Features and Amenities	<p>Comfortable, shared room serviced by a shared bathroom</p> <p>Built in wardrobe, bedside cupboard and lockable drawer</p> <p>Nurse call assistance in all rooms</p> <p>Single, electrically operated bed and comfortable sitting chair provided</p> <p>Large window for natural light</p> <p>Temperature controlled split system air conditioner</p>
Maximum Room Price	\$300,000

For more information

Limestone Coast Local Health Network

Naracoorte Health Service

101 Jenkins Terrace

NARACOORTE SA 5271

Telephone: (08) 8762 8111

sahealth.sa.gov.au/limestonecoastlhn

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Residential Aged Care Fee Information

Introduction

Entering residential aged care for the first time can be an emotionally difficult period for you and your family. However, it is important you understand the cost implications of residential aged care.

The below information is designed to help you familiarise yourself with the various terms used and the fees and charges associated with residential aged care.

What a person pays in aged care is determined by Services Australia or Department of Veterans' Affairs following a means assessment. One or more of the fees as listed below may be applicable.

Our Aged Care Liaison Officer (ACLO) works with each prospective resident and / or their representative providing an estimate of the fees and accommodation charges.

Please note Limestone Coast Local Health Network is not a financial advisor and therefore unable to provide financial planning advice. It is recommended you speak to your own financial advisor / seek independent financial advice prior to admission to aged care.

A basic daily fee (standard fee) – all residents, including respite are required to pay a basic daily care fee as a contribution towards their care and living expenses. The daily care fee for all residents equates to 85% of the standard single Aged Pension and is updated twice a year in March and September.

Accommodation Payment – not all residents pay an accommodation payment or contribution, only those that have assets above the asset free threshold as detailed in the fee schedule.

Persons assessed as being liable for the full room cost or Refundable Accommodation Deposit (RAD) as set out by Limestone Coast Local Health Network (LCLHN) have three options for payment:

- i. Refundable Accommodation Deposit (RAD) – a lump sum refundable payment; or
- ii. Daily Accommodation Payment (DAP) – the daily equivalent you pay if you elect not to pay a RAD invoiced fortnightly; or
- iii. Combination – a part RAD and part DAP. A combination example is noted on the fee schedule; however, a resident can choose the amount that suits their financial needs. The Aged Care Liaison Officer (ACLO) can assist in providing RAD/DAP payment scenarios.

Means Tested Care Fee (MTCF) - This is an additional contribution towards the cost of care and not all people that move into aged care will be required to pay it. The Government will advise of this fee, if applicable, following the means assessment. Annual and lifetime caps apply to means tested care fees.

Means Assessment - All prospective aged care residents require a means assessment by Services Australia. Based on their circumstances they will be required to submit either:

Residential Aged Care Property Details Form – SA485 – for persons on a pension and own their own home
<https://www.servicesaustralia.gov.au/sa485>

OR

Residential Aged Care Calculation of you cost of Care SA457 form to Services Australia for non-pensioners.
<https://www.servicesaustralia.gov.au/sa457>

For those on an aged pension with no home it is recommended you call Services Australia on 1800 227 475 and request a pre commencement fee letter.



Residential Aged Care Fee Schedule

Basic Daily Fee (including respite) – effective 20 March 2025 to 19 September 2025

The basic daily fee for residents entering aged care (including respite) is \$63.82 per day

Accommodation Payment – effective 1 July 2025 – 30 September 2025

Refundable Accommodation Deposit (RAD)	Daily Accommodation Payment (DAP)	Combination Payment Example RAD 50%	Combination Payment Example DAP 50%
\$400,000	\$85.26	\$200,000	\$42.63
\$370,000	\$78.86	\$185,000	\$39.43
\$330,000	\$70.33	\$165,000	\$35.16
\$300,000	\$63.94	\$150,000	\$31.97

Maximum Permissible Interest Rate (MPIR) – effective 1 July 2025

The current MPIR is 7.78%

Asset Thresholds

Asset Threshold	Rate
Asset Free Threshold	\$61,500.00
First Asset Threshold	\$206,039.20

Means Tested Care Fee Caps

Cap	Rate
Annual	\$34,311.23
Lifetime	\$82,347.13

For more information

Limestone Coast Local Health Network

Aged Care Liaison Officer

3 / 5-7 James Street

MOUNT GAMBIER SA 5290

Telephone: (08) 8724 5209

Email: health.lclhnacl@sa.gov.au

sahealth.sa.gov.au/limestonecoastlhn

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