Government of South Australia | Health
Riverland Mallee Coorong
Local Health Network

Key Features Statement

Tailem Bend – Multi Purpose Service (MPS)

Effective 1 October 2026

Riverland Mallee Coorong Local Health Network Inc (RMC LHN) provide a range of residential care services across regional South Australia located in the Riverland (at Barmera, Loxton, Renmark and Waikerie), in the Mallee (at Karoonda, Lameroo, Meningie, Pinnaroo and Tailem Bend).

We are part of SA Health and provide high quality services that aim to enrich the people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Coorong Health Service – Tailem Bend MPS, we have a team of highly dedicated professional individuals who are compassionate and caring. Our staff members and volunteers play an integral role in the health and wellbeing of our residents by providing support and companionship whilst encouraging independence where possible. We understand that maintaining a link between family, friends and the local community enriches the care quality of life of our residents.

Our goal is to provide quality care that celebrates a sense of self, family and community.

Before you transition into our of our residential aged care facilities, either permanently or for short term respite, you will need to arrange an assessment through My Aged Care. This assessment determines your eligibility for care services. To arrange an assessment, please contact My Aged Care on 1800 200 422.

Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	$410,000 (Price Category 2)
Daily Accommodation Payment (DAP)	$95.59 per day
Explanation of payment options	Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: $205,000 RAD plus an ongoing DAP of $47.79 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.51% as at 1 October 2026.
Other Fees & Charges	All consumers are required to pay a basic daily care fee. The Non-Clinical Care Contribution (NCCC) & Hotelling Supplement may be applicable as determined by Department of Health, Disability and Ageing (and advised through Services Australia).
Features and Amenities	These single rooms feature single bedroom with shared ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Nurse assistance call systems are in all rooms. The rooms have pleasant décor, fixtures and fittings.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m^2)	Room Numbers	Price Category	Maximum Occupancy per Room
Tailem Bend	> Single room > Private Ensuite	15-17	21	2	1

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Room Type	Single Room with Shared Ensuite
Refundable Accommodation Deposit (RAD)	$380,000 (Price Category 2)
Daily Accommodation Payment (DAP)	$88.59 per day
Explanation of payment options	Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: $190,000 RAD plus an ongoing DAP of $44.29 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.51% as at 1 October 2026.
Other Fees & Charges	All consumers are required to pay a basic daily care fee. The Non-Clinical Care Contribution (NCCC) & Hotelling Supplement may be applicable as determined by Department of Health, Disability and Ageing (and advised through Services Australia).
Features and Amenities	These single rooms feature single bedroom with shared ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Nurse assistance call systems are in all rooms. The rooms have pleasant décor, fixtures and fittings.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m^2)	Room Numbers	Price Category	Maximum Occupancy per Room
Tailem Bend	> Single room > Shared Ensuite	17-19	3-10	2	1

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Room Type	Single and Shared Room with No Ensuite
Refundable Accommodation Deposit (RAD)	$340,000 (Price Category 3)
Daily Accommodation Payment (DAP)	$79.27 per day
Explanation of payment options	Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: $170,000 RAD plus an ongoing DAP of $39.63 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.51% as at 1 October 2026.
Other Fees & Charges	All consumers are required to pay a basic daily care fee. The Non-Clinical Care Contribution (NCCC) & Hotelling Supplement may be applicable as determined by Department of Health, Disability and Ageing (and advised through Services Australia).
Features and Amenities	The rooms in this category do not have ensuite facilities and feature reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Some rooms have view of the River Murray. Nurse assistance call system in all rooms. The rooms have pleasant décor, fixtures and fittings.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (sqm)	Room Numbers	Price Category	Maximum Occupancy per Room
Tailem Bend	> Single room > No Ensuite	10-13	11-12 14-15	3	1

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Room Type	Single and Shared Room with No Ensuite
Refundable Accommodation Deposit (RAD)	$290,000 (Price Category 4)
Daily Accommodation Payment (DAP)	$67.61 per day
Explanation of payment options	Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: $145,000 RAD plus an ongoing DAP of $33.80 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.51% as at 1 October 2026.
Other Fees & Charges	All consumers are required to pay a basic daily care fee. The Non-Clinical Care Contribution (NCCC) & Hotelling Supplement may be applicable as determined by Department of Health, Disability and Ageing (and advised through Services Australia).
Features and Amenities	The rooms in this category do not have ensuite facilities and feature reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Some rooms have view of the River Murray. Nurse assistance call system in all rooms. The rooms have pleasant décor, fixtures and fittings.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (sqm)	Room Numbers	Price Category	Maximum Occupancy per Room
Tailem Bend	> Shared room > No Ensuite	17-19	1a, 1b, 2a, 2b, 17a, 17b 18a, 18b	4	2

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Communal Areas

Coorong Health Service – Tailem Bend MPS rooms have access to communal lounge and dining facilities as well as courtyard and garden access with a BBQ, hairdressing, large television, keyboard and sunroom.

Services

Permanent Care, Respite Care, Dementia Specific Care, Ageing in Place

Coorong Health Service - Tailem Bend MPS provides a high standard of residential care.

In addition to our comprehensive clinical care programs, we offer scheduled visits by a General Practitioner, Pharmacist, Physiotherapist and Podiatrist. Speech therapist and Dietician as required. Video conference facilities are also in place for appointments with specialists and Public Trustee (for example) as required. We also offer hairdressing services, weekly special breakfast and monthly BBQ lunches.

Consumers may attend Sunday services in the community and we have a local pastor visiting regularly to provide emotional and spiritual support to consumers and families.

Meals are cooked offsite and prepared onsite daily which is complimented by a rotating seasonal menu.

Coorong Health Service - Tailem Bend MPS is an important part of the local community, and is fortunate to be supported by many local volunteer and services clubs.

Our staff, volunteer(s) and consumers participate in community events such as the Christmas Pageant, Annual Show and special events.

A dedicated team of staff provide 24 hour support. Most of our staff live in the local area and have been with us for many years, ensuring continuity of care. Staff take pride in providing compassionate and professional care.

Location/Access

Coorong Health Service - Tailem Bend MPS is situated on the Murray River, and is co-located with the Hospital, ensuring ready access to medical care. Coorong Health Service – Tailem Bend MPS is located close to the towns shopping and recreational facilities, which features commerce, well maintained roads and reasonable footpaths

Tailem Bend is a country township located 100 kilometres south-east of Adelaide. It is located on the cliffs above the east (left) bank of the River. The town now features the prestigious The Bend Motorsport Park. Major industries in the area include pig farming, dairying, grain growing, hay exporting and olives. Tailem Bend is also serviced by the Tailem Bend Ferry, a cable ferry which operates across the Murray River to Jervois.

Coorong Health Service – Tailem Bend MPS is a single level Residential Aged Care Facility, offering a home-like atmosphere in open plan accommodation for singles and couples and features river views.

Leisure & Well-Being

Coorong Health Service – Tailem Bend MPS caters for consumers from diverse cultural backgrounds and our Leisure & Well-Being Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of consumers with dementia and other health issues.

Consumers are encouraged to maintain community links and are assisted to attend offsite programs/activities.

The facility has a qualified diversional therapist who hosts a variety of activities for the consumers, including special celebrations, guest entertainers, excursions, games and family get togethers.

Rates

The quoted Room Price is per person.

Rates quoted are valid as at 1 October 2026, and are subject to change.

This replaces any previous versions.

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