

# Country Health Connect Key Features Statement

## Waikerie MPS (MPS - Multi Purpose Service facilities)

Riverland Mallee Coorong Local Health Network Incorporated



Riverland Mallee Coorong Local Health Network Inc (RMC LHN) provides a range of residential care services under the brand of Country Health Connect. We are part of SA Health and provide a range of high-quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Waikerie MPS, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of clients by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our consumers.

Our goal is to provide quality care that celebrates a sense of self, family and community. RMC LHN has aged care facilities across regional South Australia located in the Riverland (at Barmera, Loxton, Renmark and Waikerie), in the Mallee (at Karoonda, Lameroo, Mannum and Pinnaroo), and in the Coorong (at Meningie and Tailem Bend).

Before you transition into one of our residential aged care facilities, either permanently or for short term respite, please undertake an Aged Care Assessment Team (ACAT) assessment. This assessment determines your eligibility for care services. To arrange an ACAT assessment, contact My Aged Care on 1800 200 422.



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Riverland Mallee Coorong  
Waikerie MPS – Waikerie Health Services  
1 Lawrie Terrace, Waikerie SA 5330  
(08) 8541 0555  
Email: [Health.RMCACLO@sa.gov.au](mailto:Health.RMCACLO@sa.gov.au)

Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$420,000 (Price Category 1)
Daily Accommodation Payment (DAP)	\$91.59 per day
Explanation of payment options	<p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	<p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$210,000 RAD plus an ongoing DAP of \$45.79 per day.</p>
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.96% as at 1 April 2026.
Other Fees & Charges	<p>All consumers are required to pay a basic daily care fee.</p> <p>The Non-Clinical Care Contribution (NCCC) &amp; Hotelling Supplement may be applicable as determined by Department of Health, Disability and Ageing (and advised through Services Australia).</p>
Features and Amenities	Rooms in this category within in Waikerie MPS feature single bedrooms with ensuites, reverse cycle air-conditioning, built in robes and vinyl flooring.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Pioneer Haven	<ul style="list-style-type: none"> <li>&gt; Single room</li> <li>&gt; Private Ensuite</li> </ul>	17-19	2 – 12 14 - 44	1	1



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## Communal Areas

Waikerie MPS rooms have access to communal lounge/dining/activities facilities, hairdressing salon, communal courtyard and gardens, gymnasium facilities and mini-golf. The communal areas are in above average condition.

## Services

Permanent Care, Respite Care, Ageing in Place

Waikerie MPS (formerly Waikerie District Hospital) was founded in 1921. The Pioneer Lodge Hostel was opened in May 1985 and Pioneer Haven was opened in April 2000. The Waikerie Health Service (WHS) was established as an MPS site in mid-2007 during the second stage of the CHSA MPS model development. The Waikerie MPS delivers high quality acute hospital care, residential aged care and community based services to consumers across a wide catchment area which includes, but is not limited to the towns of Waikerie, Cadell, Ramco, Morgan and Blanchetown. Waikerie MPS is a high standards facility, with impressive surrounds. There are single rooms with ensuites and shared rooms with shared bathrooms and communal dining and lounge rooms.

In addition to our comprehensive clinical care programs, we offer scheduled visits by a General Practitioner, Pharmacist, Physiotherapist and Podiatrist.

There are onsite religious services weekly and a practitioner visits regularly to provide emotional and spiritual support to consumers and families.

Meals are prepared and cooked onsite daily, complimented by a rotating menu.

Waikerie MPS is strongly supported by the local community and has strong links with the local community, organisations, churches and businesses.

Our staff, volunteers and consumers participate in community events such as the Waikerie Christmas Pageant and ANZAC day.

A dedicated team of staff provide 24 hour support. Most of our staff live in the local area and have been with us for many years, ensuring continuity of care. Staff take pride in providing compassionate and professional care.

## Location/Access

Waikerie MPS is situated in the heart of Waikerie on Lawrie Terrace, Waikerie, and is co-located with the Hospital, ensuring ready access to medical care. Waikerie MPS is located within the town centre and is close to the towns shopping and recreational facilities, which features commerce, well maintained roads and reasonable footpaths

Waikerie is a quiet country township located 175 kilometres from Adelaide on the banks of the magnificent Murray River and is surrounded by a mixture of broad acre farming, vineyards and citrus groves. Waikerie also features river cruises, cliff-top walking trail, birdwatcher's trail, galleries and horse-back riding. Waikerie is a part of the RMC LHN and is a popular spot for tourists of all ages.

Waikerie MPS is a single level Residential Aged Care Facility, offering a home-like atmosphere in open plan accommodation for singles and couples and features landscaped gardens and surrounds.

## Leisure & Well-Being

Waikerie MPS caters for consumers from diverse cultural backgrounds and our Leisure & Well-Being Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of consumers with dementia and other health issues.

Consumers are encouraged to maintain community links and assisted to attend offsite meetings with groups such as Apex, Legacy, Lions and Rotary. The community bus is used regularly for outings. Some Leisure & Well Being programs offered include lawn bowls, cooking, bingo, chat group, art and craft and entertainers.

As part of our intergenerational program, local schools celebrate events with consumers and perform recitals several times a year.

## Rates

The quoted Room Price is per person.

Rates quoted are valid as at 1 April 2026, and are subject to change.

This replaces any previous versions.



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