

Country Health Connect

Support at Home Pricing Schedule

2025-26

Support at Home Program

This new program provides improved access to services, products, equipment and home modifications to help older people to remain healthy, active and socially connected to their community.

Based on your aged care assessment and eligibility, you will be supported to choose the mix of services available within your budget.

These include:

Clinical Care: such as nursing or allied health therapy.

Independence: such as help with showering, getting dressed, taking medications, transport or respite care.

Everyday Living: such as cleaning, gardening, shopping or meal preparation.



Standard Hours

Standard hours are considered as Monday to Friday 7am to 5pm. Services delivered outside of these times will be charged at a non-standard rate where applicable.

Minimum Service Length

The minimum time we will spend with you is 15 minutes and will be charged on a pro-rata basis.



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Prices correct at 1 July 2025. Prices are reviewed on a regular basis

www.countryhealthconnect.sa.gov.au

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Link to Home Care Packages Program

If you already access the Home Care Packages (HCP) Program, you will move to Support at Home on 1 November 2025 and keep the same level of funding to access services from the service list and will pay no more than you do now for the services you receive.

Care Management

Our dedicated Care Partner team will support you to access the services that will help you achieve your goals and get the best outcomes from your aged care services.

If you receive ongoing Support at Home services, 10% of your quarterly budget will be allocated to our Care Partner team for providing a tailored care management service as and when you need it.

For those entering Support at Home on 1 November 2025 - Budgets and Contributions

Your aged care assessment will determine your classification for ongoing services, including the quarterly budget, that is managed with by you in collaboration with your Care Partner. The aged care assessment also provides approvals for short term pathways such as assistive technology and/ or home modifications.

This assessment informs a quarterly (3-monthly) budget, that can be managed by you in collaboration with your Care Partner.

Under Support at Home, you will only pay contributions towards some of the services you have received.

Contribution rates will vary by the type of service received and your income and assets. The Aged Pension means test will be used to determine the means tested percentage contribution, and Commonwealth Seniors Health Card holders will pay lower contributions than self-funded retirees.

There is no contribution for clinical care services (such as nursing and allied health).

You will make a moderate contribution for independence services (such as personal care), and products and equipment under the Assistive Technology Scheme.

You will make a higher contribution for everyday living services (such as domestic help and gardening).

Our Services

Our prices are reflective of services delivered by our staff in regional locations. Where external organisations are contracted to support our service delivery this will be charged at the same rate and any variations will be made known to you and your consent to proceed documented.



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SERVICE TYPE (per hour)	Standard Hours 7am - 5pm	Non-Standard 5pm - 7am	Weekends	Public Holiday
Clinical Care <i>(Specialised services to maintain or regain functional and/or cognitive capabilities)</i>				
Nursing Care – Registered Nurse (Note: consumables may be billed separately)	\$168 Indirect: \$148	\$202 Indirect: \$182	\$252 (Sat) Indirect: \$232 \$294 (Sun) Indirect: \$274	\$420 Indirect: \$400
Allied Health – Physiotherapist	\$220 Indirect: \$200	\$253 Indirect: \$233	\$330 Indirect: \$310	\$550 Indirect: \$530
Allied Health – Dietitian or Nutritionist	\$187 Indirect: \$167	\$215 Indirect: \$195	\$281 Indirect: \$261	\$468 Indirect: \$448
Allied Health – Occupational Therapist	\$220 Indirect: \$200	\$253 Indirect: \$233	\$330 Indirect: \$310	\$550 Indirect: \$530
Allied Health – Podiatrist	\$153 Indirect: \$133	\$176 Indirect: \$156	\$230 Indirect: \$210	\$383 Indirect: \$363
Allied Health – Social Worker	\$163 Indirect: \$143	\$187 Indirect: \$167	\$245 Indirect: \$225	\$408 Indirect: \$388
Allied Health – Speech Pathologist	\$208 Indirect: \$188	\$239 Indirect: \$219	\$312 Indirect: \$292	\$520 Indirect: \$500
Allied Health – Allied Health Assistant	\$140 Indirect: \$120	\$161 Indirect: \$141	\$210 Indirect: \$190	\$350 Indirect: \$330
Care Partner Care Coordination (Non-clinical) – Home Support Care Management	\$115	\$132	\$173 (Sat) \$288 (Sun)	\$173
Care Partner Care Coordination (Clinical) – Restorative Care and End of Life Care	\$160	\$193	\$240 (Sat) \$280 (Sun)	\$400
Independence <i>(Support delivered to help manage activities of daily living and the loss of skills required to live independently)</i>				
Personal Care – Assistance with Self-care and Activities of Daily Living	\$95	\$109	\$143	\$238
Personal Care – Assistance with the Self-administration of Medication	\$95	\$109	\$143	\$238
Social Support – Small Group	\$26	\$30	\$39	\$65
Social Support Individual – Local (up to 20km)	\$95	\$109	\$143	\$238
Social Support Individual – Regional (over 20km)	\$120	\$138	\$180	\$300
Transport – Group (one way trip)	\$10.15	N/A	N/A	N/A
Transport – Direct (driver and car provided) – Local Under 20km	\$45 per trip	\$52 per trip	\$60 per trip	\$120 per trip
Transport – Direct (driver and car provided) – Regional Over 20km	POA per trip	POA per trip	POA per trip	POA per trip
Respite – Respite Care	\$95	\$109	\$143	\$238
Assistive technology (Equipment)	Separate list will be provided if required.			



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Home Modifications	Requirements will be scoped and agreed if required.			
Continence Aids	Requirements will be scoped and agreed if required.			
Everyday Living <i>(Support to assist older people to keep their home in a liveable state to enable them to stay independent in their home)</i>				
Domestic Assistance – General house cleaning/laundry	\$95	\$109	\$143	\$238
Domestic Assistance – Shopping Assistance	\$95	\$109	\$143	\$238
Gardening	\$115	\$132	\$173	\$288
Assistance with Home Maintenance and Repairs	\$115	\$132	\$173	\$288
Meals – Meal preparation in your home	\$95	\$109	\$143	\$238
Meals – Home Delivered (per meal)	\$22	\$22	\$22	\$22

Limestone Coast - Country Health Connect Local Offices:

Mount Gambier

276-300 Wehl Street North
Mount Gambier 5290

Call us on 08 8721 1460

Millicent

Mount Gambier Road
Millicent 5280

Call us on 08 8733 4755

Naracoorte

6 Cedar Avenue
Naracoorte 5271

Call us on 08 8762 8160

Keith

27 Hill Avenue
Keith 5267

Call us on 08 8755 3122

Bordertown

8 DeCoursey Street
Bordertown 5268

Call us on 08 8752 9050

Kingston/Robe

33 Young Street
Kingston 5275

Call us on 08 8767 0238

Penola

18 Church Street
Penola 5277

Call us on 08 8737 2311



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