

Flinders and Upper North Local Health Network

Country Health Connect

Support at Home Pricing Schedule

2025-26

Support at Home program

This new program provides improved access to services, products, equipment and home modifications to help older people to remain healthy, active and socially connected to their community.

Based on your aged care assessment and eligibility, you will be supported to choose the mix of services available within your budget.

These include:

- **Clinical care** – such as nursing or allied health therapy, equipment
- **Independence** – such as help with showering, getting dressed, taking medications, transport or respite care.
- **Everyday living** – such as cleaning, gardening, shopping or meal preparation.



Standard Hours

Standard hours are considered as Monday to Friday 7am to 5pm. Services delivered outside of these times will be charged at a non-standard rate where applicable.

Minimum Service Length

The minimum time we will spend with you is 15 minutes and will be charged on a pro-rata basis.

For further enquiries contact:

Whyalla

20 Wood Terrace Whyalla, 5608
Call us on 08 8648 8500

Port Augusta

71 Hospital Road Port Augusta, 5700
Call us on 08 8648 5706



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Prices correct at 1 July 2025. Prices are reviewed on a regular basis

www.countryhealthconnect.sa.gov.au

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Link to Home Care Packages program

If you already access the Home Care Packages (HCP) Program, you will move to Support at Home on 1 November 2025 and keep the same level of funding to access services from the service list and will pay no more than you do now for the services you receive.

Care Management

Our dedicated Care Partner team will support you to access the services that will help you achieve your goals and get the best outcomes from your aged care services.

If you receive ongoing Support at Home services, you will have 10% of your quarterly budget set aside, managed by our team, to provide a tailored care management service as and when you require it.

For those entering Support at Home on 1 November 2025 - budgets and contributions

Your Support at Home classification for ongoing services and approval for short-term pathways, assistive technology and/or home modifications is determined during your aged care assessment.

This assessment informs a quarterly (3-monthly) budget, that can be managed by you in collaboration with your Care Partner.

Under Support at Home, you will only pay contributions towards some of the services you have received.

Contribution rates will vary by the type of service received and your income and assets. The Aged Pension Means Test will be used to determine the means tested percentage contribution, and Commonwealth Seniors Health Card holders will pay lower contributions than self-funded retirees.

There is no contribution for clinical care services (such as nursing and allied health).

You will make a moderate contribution for independence services (such as personal care), and products and equipment under the Assistive Technology Scheme.

You will make a higher contribution for everyday living services (such as domestic help and gardening).

Our Services

Our prices are reflective of services delivered by our staff in regional locations. Where external organisations are contracted to support our service delivery this will be charged at the same rate and any variations will be made known to you and your consent to proceed documented.



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CLINICAL CARE

Specialised services to maintain or regain functional and/or cognitive capabilities

SERVICE TYPE	Standard Hours 7am - 5pm	Non-Standard 5pm - 7am	Weekends	Public Holiday
NURSING CARE				
Registered Nurse Direct	\$195	\$292.50	\$390	\$487.50
Registered Nurse Indirect time	\$185	\$277.50	\$370	\$462.50
Enrolled Nurse	\$175	\$262.50	\$350	\$437.50
Nursing assistant	\$150	\$225	\$300	\$375
ALLIED HEALTH CARE				
Physiotherapist - Direct	\$195	\$292.50	\$390	\$487.50
Dietitian or Nutritionist - Direct				
Occupational Therapist - Direct				
Podiatrist - Direct				
Social Work - Direct				
Speech Pathologist- Direct				
Allied Health Professional - Indirect	\$185	\$277.50	\$370	\$462.50
Allied health assistant 1:1	\$150	\$225	\$300	\$375
Allied health assistant - Groups 1:5	\$30	\$45	\$60	\$75
Allied health assistant- Groups 2:8	\$40	\$60	\$80	\$100
CARE MANAGEMENT				
Support at Home	\$112	\$168	\$224	\$280
Restorative care / End of Life care	\$150	\$225	\$300	\$375
Remote Clinical Services	Separate list will be provided if required			



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INDEPENDENCE

Support delivered to help manage activities of daily living and the loss of skills required to live independently

SERVICE TYPE	Standard Hours 7am - 5pm	Non-Standard 5pm - 7am	Weekends	Public Holiday
PERSONAL CARE				
Assistance with self-care and activities of daily living	\$120	\$180	\$240	\$300
Assistance with the self-administration of medication				
Continence management (non-clinical)				
SOCIAL SUPPORT and COMMUNITY ENGAGEMENT				
Lifestyle Group Attendance - per hour	\$18.80	\$28.20	\$37.60	\$47
Groups - 1:5 – per hour	\$18.80	\$28.20	\$37.60	\$47
Groups 2:8 – per hour	\$30	\$45	\$60	\$75
Accompanied Activities 1:1	\$120	\$180	\$240	\$300
Individual Social and cultural supports 1:1	\$120	\$180	\$240	\$300
Respite care 1:1	\$120	\$180	\$240	\$300
TRANSPORT				
Lifestyle Group Transports – per trip, one way	\$9.50	\$14.25	\$19	\$23.75
Direct Transport - Per trip (0 -20km) one way (driver and car) Outer town, regional, inter-town and rural prices on request	\$75	\$112.50	\$150	\$187.50
Indirect Transport (taxi or rideshare) Maximum \$40	Requirements will be scoped and agreed if required.			
AT-HM Assistive technology and home modifications				
Assistive technology (equipment)	Requirements will be scoped and agreed if required.			
Home Adjustments (modifications)	Requirements will be scoped and agreed if required.			



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EVERYDAY LIVING

Support to assist older people to keep their home in a liveable state to enable them to stay independent in their home

SERVICE TYPE	Standard Hours 7am - 5pm	Non-Standard 5pm - 7am	Weekends	Public Holiday
DOMESTIC ASSISTANCE				
General House Cleaning	\$120	\$180	\$240	\$300
Laundry Assistance	\$120	\$180	\$240	\$300
Shopping Assistance	\$120	\$180	\$240	\$300
HOME MAINTENANCE				
Gardening	\$110	\$165	\$220	\$275
Assistance with Minor Home Maintenance	\$110	\$165	\$220	\$275
Assistance with Minor Repairs	\$110	\$165	\$220	\$275
MEALS				
Meal preparation in your home - Per hour	\$120	\$180	\$240	\$300
Lifestyle Meal preparation and delivery	\$16.10	Cost of food will be invoiced separately to participant		
REMOTE SERVICES				
Remote Services across all service areas	A Separate list will be provided if required.			



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Country Health Connect Local Offices

Adelaide Hills

87 Wellington Road
Mount Barker, 5251

Call us on 08 8393 1833

Ceduna

3 Eyre Highway
Ceduna, 5690

Call us on 08 8626 2110

Coober Pedy

Lot Number 89, McDougall Street
Coober Pedy, 5723

Call us on 08 8672 5376

Eastern Eyre

13 Main Street
Cleve, 5640

Call us on 08 8628 2665

Barossa and Gawler

21 Hutchinson Road
Gawler East, 5118

Call us on 08 8521 2080

Kangaroo Island

1 The Esplanade
Kingscote, 5223

Call us on 08 8553 4231

Lower North

47 Farrell Flat Road
Clare, 5453

Call us on 08 8842 6560

Mid North

50 Gertrude Street
Port Pirie, 5540

Call us on 08 8638 1100

Mid-West

6 Williams Crescent
Streaky Bay, 5680

Call us on 08 8626 1310

Murray Mallee Coorong

96-104 Swanport Road
Murray Bridge, 5253

Call us on 08 8535 6800

Northern Yorke Peninsula

1 Ernest Terrace
Wallaroo, 5556

Call us on 08 8823 0270

Port Augusta

71 Hospital Road
Port Augusta, 5700

Call us on 08 8648 5706

Port Lincoln and Lower Eyre

39 Oxford Terrace
Port Lincoln, 5606

Call us on 08 8683 2744

Riverland

21 Cornwell Street
Berri, 5343

Telephone: 08 8580 2500

Limestone Coast

4 James Street
Mount Gambier, 5290

Call us on 08 8721 1460

Southern Fleurieu

1 Harbor View Terrace
Victor Harbor, 5211

Call us on 08 8552 0600

Southern Yorke Peninsula

9 South Terrace
Minlaton, 5575

Call us on 08 8853 3500

Whyalla

20 Wood Terrace
Whyalla, 5608

Call us on 08 8648 8500



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