

Eyre and Far North Local Health Network

Country Health Connect

Support at Home Pricing Schedule

2025-26

Support at Home program

The Support at Home program provides improved access to services, products, equipment and home modifications to help older people remain healthy, active and socially connected to their community.

Based on your aged care assessment and eligibility, you will be supported to choose the mix of services available within your budget.

These include:

- **Clinical care** – such as nursing or allied health therapy
- **Independence** – such as help with showering, getting dressed, taking medications, transport or respite care
- **Everyday living** – such as cleaning, gardening, shopping or meal preparation.



Minimum service length

The minimum time we will spend with you is 15 minutes and will be charged on a pro-rata basis.



Standard hours

Standard hours are considered as Monday to Friday 7am to 5pm. Services delivered outside of these times will be charged at a non-standard, weekend or public holiday rate, where applicable.

Care management

Our dedicated Care Partner team will support you to access the services that will help you achieve your goals and get the best outcomes from your aged care services.

If you receive ongoing Support at Home services, you will have 10% of your quarterly budget set aside, managed by our team, to provide a tailored care management service.

For further enquiries

Country Health Connect
Eyre and Far North Local Health Network
Phone: (08) 7669 1759
Email: EFNLHN.CountryHealthConnect@sa.gov.au



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Prices correct at 1 November 2025. Prices are reviewed on a regular basis

www.countryhealthconnect.sa.gov.au

Funded by the Australian Government of Health — although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



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Notes: Service prices are per hour unless indicated and are reflective of being delivered by staff in regional locations across the Eyre and Far North Local Health Network.

Service prices for non-standard hours, weekend and public holidays are based on the requirements of relevant Enterprise Agreements.

Service types are separated across 3 categories: Independence, Everyday Living and Clinical Care.

Categories	Service Type	Standard Hours 7am-5pm	Non-standard Hours	Weekend	Public Holiday
Independence	Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently				
Personal care	Assistance with self-care and activities of daily living	\$120.00	\$150.00	\$180.00	\$300.00
	Assistance with the self-administration of medication				
	Continence management (non-clinical)				
Social support and community engagement	Social support - individual	\$120.00	\$150.00	\$180.00	\$300.00
	Social support - small group (2 hours)	\$50.00	\$63.00	\$75.00	\$125.00
	Accompanied activities	\$120.00	\$150.00	\$180.00	\$300.00
Respite	Flexible respite	\$120.00	\$150.00	\$180.00	\$300.00
	Community and centre-based respite				
Transport	Direct transport (driver and car: local minimum price). Outer town, regional, inter-town and rural prices on request	\$60.00	\$75.00	\$90.00	\$150.00
	Indirect transport (taxi or rideshare)	Requirements scoped and agreed if required			
Assistive technology and home modifications	Equipment	Requirements scoped and agreed if required			
	Home modifications	Requirements scoped and agreed if required			

Categories	Service Type	Standard Hours 7am-5pm	Non-standard Hours	Weekend	Public Holiday
Everyday living	Support to assist older people to keep their home in a liveable state in order to enable them to stay independent in their homes				
Domestic assistance	General house cleaning	\$110.00	\$133.00	\$165.00	\$275.00
	Laundry services				
	Shopping assistance				
Home maintenance and repairs	Gardening	\$110.00	\$133.00	\$165.00	\$275.00
	Assistance with home maintenance and repairs	Requirements scoped and agreed if required and pricing as per associated provider fees			
	Expenses for home maintenance and repairs	Requirements scoped and agreed if required and pricing as per associated provider fees			
Meals	Meal delivery (per meal)	\$23.75	\$28.00	\$36.00	\$59.00
	Meal preparation	\$110.00	\$133.00	\$165.00	\$275.00



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Additional note: Service prices for Nursing Care and Allied Health services are separated into direct costs (for care which occurs face-to-face), and indirect costs required to complete the service (such as documentation, report writing, organising referrals, clinical care planning etc). Prices will appear as separate items on your monthly statement and will be charged only based on the time taken to complete the service.

Categories	Service Type	Standard Hours 7am-5pm	Non-standard Hours	Weekend	Public Holiday
Clinical Supports	Specialised services to maintain or regain functional and/or cognitive capabilities				
Nursing care	Registered Nurse – Direct Includes basic consumables	\$215.00	\$279.50	\$322.50	\$537.50
	Registered Nurse – Indirect	\$190.00	\$247.00	\$285.00	\$475.00
	Enrolled Nurse – Direct Includes basic consumables	\$180.00	\$234.00	\$270.00	\$450.00
	Enrolled Nurse – Indirect	\$154.00	\$200.20	\$231.00	\$385.00
Allied health and other therapeutic services	Allied health assistant – Direct	\$168.00	\$202.00	\$252.00	\$420.00
	Allied health assistant – Indirect	\$151.00	\$182.00	\$226.50	\$377.50
	Dietitian or nutritionist – Direct	\$195.00	\$235.00	\$292.50	\$487.50
	Dietitian or nutritionist – Indirect	\$165.00	\$199.00	\$247.50	\$412.50
	Occupational therapist – Direct	\$195.00	\$235.00	\$292.50	\$487.50
	Occupational therapist – Indirect	\$165.00	\$199.00	\$247.50	\$412.50
	Physiotherapist – Direct	\$195.00	\$235.00	\$292.50	\$487.50
	Physiotherapist – Indirect	\$165.00	\$199.00	\$247.50	\$412.50
	Podiatrist – Direct	\$195.00	\$235.00	\$292.50	\$487.50
	Podiatrist – Indirect	\$165.00	\$199.00	\$247.50	\$412.50
	Social worker – Direct	\$195.00	\$235.00	\$292.50	\$487.50
	Social worker – Indirect	\$165.00	\$199.00	\$247.50	\$412.50
	Speech pathologist – Direct	\$195.00	\$235.00	\$592.50	\$478.50
	Speech pathologist – Indirect	\$165.00	\$199.00	\$247.50	\$412.50
Care management	Support at home	\$130.00	\$169.00	\$195.00	\$325.00
	Restorative care / End-of-life pathways	\$162.00	\$211.00	\$243.00	\$405.00

Participant contributions

Contribution rates will vary by the type of service received, your income and assets and whether you are a 'grandfathered', 'hybrid' or 'new' Support at Home participant.

For more information about participant contributions, refer to the Participant Contribution Framework in your transition pack.



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Where to Find Us

Service Branch	Outlet	Address	Phone
Ceduna	Ceduna	3 Eyre Highway Ceduna SA 5690	(08) 8626 2129
Coober Pedy	Coober Pedy	McDougall Street Coober Pedy SA 5723	(08) 8672 5376
Eastern Eyre	Cleve	13 Main Street Cleve SA 5640	(08) 8628 2665
	Cowell	17 South Terrace Cowell SA 5602	(08) 8629 3050
	Kimba	15 Martin Terrace Kimba SA 5641	(08) 8627 2856
Mid-West	Elliston	Memorial Drive Elliston SA 5670	(08) 8687 9012
	Streaky Bay	6 Williams Crescent Streaky Bay SA 5680	(08) 8626 1310
	Wudinna	16-24 Ballantyne Street Wudinna SA 5652	(08) 8680 2254
Port Lincoln and Lower Eyre	Cummins	21 Tumby Bay Road Cummins SA 5631	(08) 8688 2629
	Tumby Bay	8 Esplanade Tumby Bay SA 5605	(08) 8688 2629
	Port Lincoln	39 Oxford Terrace Port Lincoln SA 5606	(08) 7669 1077



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