Country Health Connect Home Care Pricing Schedule 2024-25

Country Health Connect delivers a flexible range of services, in partnership with you, to support your independence and preferences to stay engaged with your community.

Standard Hours

Standard hours are considered as Monday to Friday 7am to 5pm. Services delivered after 5pm will be charged at the non-standard hours rate.



Transport

Transport with you to group and social activities will be charged on a per kilometre (km) basis, plus the staff time taken.



Minimum Visit

The minimum visit time is 15 minutes and will be charged on a pro-rata basis.

For further enquiries contact:
Health.HCP@sa.gov.au



Prices correct at 1 November 2024. Prices are reviewed on a regular basis www.countryhealthconnect.sa.gov.au

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Basic Daily Fee

The Basic Daily Fee, paid by you, will be determined according to your care needs. Each package of care is tailored to the individual needs of each consumer and is flexible and adaptable as support needs change.

In addition, you may be assessed by the Government as needing to pay an Income Tested Fee.

Country Health Connect will discuss the Basic Daily Fee to be paid by you, with you. The fee detailed below is the maximum set by the Australian Government at 20 July 2024.

Additional pricing information for Home Care Packages is available under the Country Health Connect listing on the My Aged Care website.

Australian Government legislated rate – July 2024		Level 1	Level 2	Level 3	Level 4
Basic Daily Fee	Per fortnight	\$164	\$174	\$179	\$183

Care Management

Every Home Care Package, including those being self-managed, will require some level of care management by our care coordinators.

Care Management is an important service that includes coordinating care and services that will help you achieve the goals you have set in your care plan.

Fully managed by Country Health Connect

When fully managed by our team, care management covers establishing and reviewing your Home Care Agreement and Care Plan, coordinating service provision by trained, supervised staff, responding to lifestyle/cultural preferences, liaising with you, your support network and identifying and addressing safety risks. Care management charges align to staff roles/skills and increase with complexity of care. Approximate care management time per HCP level is indicated in the schedule below.

Self-managed Care Management

When self-managed, a fee is charged for activities our team is required, by legislation, to undertake (establishment/review of the Home Care Agreement and Care Plan, supervision of staff). Approximate care management time is indicated in the schedule.

Two levels of Care Management		Level 1	Level 2	Level 3	Level 4
Fully managed by Country Health Connect	Per fortnight	\$75.32	\$132.58	\$288.54	\$437.36
Fully managed by Country Health Connect	Approx. no. of hours per fortnight	2	3	6	9
Self-managed by you	Per fortnight	\$37.66	\$88.39	\$192.36	\$291.57
Self-managed by you	Approx. no. of hours per fortnight	1	2	4	6



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Our Services

Our prices reflect that most services in our regional locations will be delivered by Country Health Connect staff. If services are to be delivered by other approved service providers, prices will be quoted and your consent to proceed will be documented.



PRICE FOR COMMON SERVICES	Standard Hours 7am - 5pm	Non- Standard 5pm - 7am	Weekends	Public Holiday
Personal Care (per hour)	\$68	\$79	\$103	\$171
Nursing (per hour)	\$120	\$145	\$196	\$300
Domestic Assistance – cleaning & household tasks (per hour)	\$68	\$79	\$103	\$171
Light Gardening (per hour)	\$68	\$79	\$103	\$171
In-home Respite - Social Support or Flexible Respite - one to one (per hour)	\$68	\$79	\$103	\$171

OTHER SERVICES	Standard Hours 7am - 5pm	Non- Standard 5pm - 7am	Weekends	Public Holiday
Package Management - Fully Managed (per fortnight)	Level 1 - \$56.56	Level 2 - \$99.40	Level 3 - \$216.30	Level 4 \$328.02
Travel with you for excursions, shopping, or appointments within a scheduled visit	\$1.14 per km			
Staff travel to attend services in your home	\$1.14 per km			
Allied Health & Therapy Services	\$120	\$145	\$196	\$300
Allied Health & Therapy Group	\$60	\$73	\$98	\$150
Therapeutic Counselling/Support	\$120	\$145	\$196	\$300
Social Support - Group Activity	\$34	\$40	\$52	\$86
Centre based small group activity (4-hour session) Social connection and activities Exercise and wellness	\$68	Delivered by Country Health Connect staff		
Centre based small group activity (4-hour session)	\$95	Includes meal and transport both ways		
Centre based small group activity (2-hour session) Social connection and activities Exercise and wellness	\$34	Delivered by Country Health Connect staff		
Centre based small group activity (2-hour session)	\$61	Includes meal and transport both ways		
 Additional Services – price on application Home delivered meals Home Modification Equipment, assistance devices, safety alarms Centre based respite. 	according to	ingements for these services will vary ording to your location and needs and services be quoted separately upon application.		



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Country Health Connect Local Offices

Adelaide Hills

87 Wellington Road Mount Barker, 5251

Call us on 08 8393 1833

Ceduna

3 Eyre Highway Ceduna, 5690

Call us on 08 8626 2110

Coober Pedy

Lot Number 89, McDougall Street Coober Pedy, 5723

Call us on 08 8672 5376

Eastern Eyre

13 Main Street Cleve, 5640

Call us on 08 8628 2665

Barossa and Gawler

21 Hutchinson Road Gawler East, 5118

Call us on 08 8521 2080

Kangaroo Island

1 The Esplanade Kingscote, 5223

Call us on 08 8553 4231

Lower North

47 Farrell Flat Road Clare, 5453

Call us on 08 8842 6560

Mid North

50 Gertrude Street Port Pirie, 5540

Call us on 08 8638 1100

Mid-West

6 Williams Crescent Streaky Bay, 5680

Call us on 08 8626 1310

Murray Mallee Coorong

96-104 Swanport Road Murray Bridge, 5253

Call us on 08 8535 6800

Northern Yorke Peninsula

1 Ernest Terrace Wallaroo, 5556

Call us on 08 8823 0270

Port Augusta

71 Hospital Road Port Augusta, 5700

Call us on 08 8648 5706

At any age, we want to live our lives to the fullest.

C SUMMER CALL US on 1800 944 912

Port Lincoln and Lower Eyre

39 Oxford Terrace Port Lincoln, 5606

Call us on 08 8683 2744

Riverland

21 Cornwell Street Berri, 5343

Telephone: 08 8580 2500

Limestone Coast

4 James Street Mount Gambier, 5290

Call us on 08 8721 1460

Southern Fleurieu

1 Harbor View Terrace Victor Harbor, 5211

Call us on 08 8552 0600

Southern Yorke Peninsula

9 South Terrace Minlaton, 5575

Call us on 08 8853 3500

Whyalla

20 Wood Terrace Whyalla, 5608

Call us on 08 8648 8500



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