

# Country Health Connect Key Features Statement

## Coorong Health Service - Tailem Bend MPS (MPS - Multi Purpose Service facilities)

Riverland Mallee Coorong Local Health Network Incorporated



Riverland Mallee Coorong Local Health Network Inc (RMC LHN) provides a range of residential care services under the brand of Country Health Connect. We are part of SA Health and provide a range of high quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Coorong Health Service – Tailem Bend MPS, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of clients by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our consumers.

Our goal is to provide quality care that celebrates a sense of self, family and community. RMC LHN has aged care facilities across regional South Australia located in the Riverland (at Barmera, Loxton, Renmark and Waikerie), in the Mallee (at Karoonda, Lameroo, Mannum and Pinnaroo), and in the Coorong (at Meningie and Tailem Bend).



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Riverland Mallee Coorong  
Coorong Health Service – Tailem Bend MPS  
74 Princes Highway, Tailem Bend SA 5260  
(08) 8572 5800  
Email: [Health.RMCACLO@sa.gov.au](mailto:Health.RMCACLO@sa.gov.au)

Room Type	Single Room with Shared Ensuite
Refundable Accommodation Deposit (RAD)	\$400,000 (Price Category 2)
Daily Accommodation Payment (DAP)	\$92.27 per day
Explanation of payment options	<p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	<p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$200,000 RAD plus an ongoing DAP of \$46.13 per day.</p>
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.42% as at 1 Jan 2025.
Other Fees & Charges	<p>All consumers are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>
Features and Amenities	These single rooms feature single bedroom with shared ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Nurse assistance call systems are in all rooms. The rooms have pleasant décor, fixtures and fittings.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (sqm)	Room Numbers	Price Category	Maximum Occupancy per Room
Tailem Bend	<ul style="list-style-type: none"> <li>&gt; Single Room</li> <li>&gt; Private Ensuite</li> </ul>	15-17	21	2	1



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Room Type	Single Room with Shared Ensuite
Refundable Accommodation Deposit (RAD)	\$370,000 (Price Category 2)
Daily Accommodation Payment (DAP)	\$85.35 per day
Explanation of payment options	<p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	<p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$185,000 RAD plus an ongoing DAP of \$42.67 per day.</p>
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.42% as at 1 Jan 2025.
Other Fees & Charges	<p>All consumers are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>
Features and Amenities	<p>These single rooms features single bedroom with shared ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Nurse assistance call systems are in all rooms. The rooms have pleasant décor, fixtures and fittings.</p>
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (sqm)	Room Numbers	Price Category	Maximum Occupancy per Room
Tailem Bend	<ul style="list-style-type: none"> <li>&gt; Single Room</li> <li>&gt; Shared Ensuite</li> </ul>	17-19	3-10	2	1



Room Type	Single and Shared Room No Ensuite
Refundable Accommodation Deposit (RAD)	\$330,000 (Price Category 3)
Daily Accommodation Payment (DAP)	\$76.12 per day
Explanation of payment options	<p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	<p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$165,000 RAD plus an ongoing DAP of \$38.06 per day.</p>
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.42% as at 1 Jan 2025.
Other Fees & Charges	<p>All consumers are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>
Features and Amenities	The rooms in this category do not have ensuite facilities and feature reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Some rooms have view of the River Murray. Nurse assistance call system in all rooms. The rooms have pleasant décor, fixtures and fittings.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (sqm)	Room Numbers	Price Category	Maximum Occupancy per Room
Tailem Bend	<ul style="list-style-type: none"> <li>&gt; Single Room</li> <li>&gt; No Ensuite</li> </ul>	10-13	<ul style="list-style-type: none"> <li>11-12</li> <li>14-15</li> </ul>	3	1



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Room Type	Single and Shared Room No Ensuite
Refundable Accommodation Deposit (RAD)	\$280,000 (Price Category 4)
Daily Accommodation Payment (DAP)	\$64.59 per day
Explanation of payment options	<p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	<p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$140,000 RAD plus an ongoing DAP of \$32.29 per day.</p>
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.42% as at 1 Jan 2025.
Other Fees & Charges	<p>All consumers are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>
Features and Amenities	The rooms in this category do not have ensuite facilities and feature reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Some rooms have view of the River Murray. Nurse assistance call system in all rooms. The rooms have pleasant décor, fixtures and fittings.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (sqm)	Room Numbers	Price Category	Maximum Occupancy per Room
Tailem Bend	<ul style="list-style-type: none"> <li>&gt; Shared Room</li> <li>&gt; No Ensuite</li> </ul>	17-19	1a, 1b, 2a, 2b, 17a, 17b 18a, 18b	4	2

## Communal Areas



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Coorong Health Service – Tailem Bend MPS rooms have access to communal lounge and dining facilities as well as courtyard and garden access with a BBQ, hairdressing, large television, keyboard and sunroom.

### Services

Permanent Care, Respite Care, Dementia Specific Care, Ageing in Place

Coorong Health Service - Tailem Bend MPS provides a high standard of residential care.

In addition to our comprehensive clinical care programs, we offer scheduled visits by a General Practitioner, Pharmacist, Physiotherapist and Podiatrist. Speech therapist and Dietician as required. Video conference facilities are also in place for appointments with specialists and Public Trustee (for example) as required. We also offer hairdressing services, weekly special breakfast and monthly BBQ lunches.

Consumers may attend Sunday services in the community and we have a local pastor visiting regularly to provide emotional and spiritual support to consumers and families.

Meals are cooked offsite and prepared onsite daily which is complimented by a rotating seasonal menu.

Coorong Health Service - Tailem Bend MPS is an important part of the local community, and is fortunate to be supported by many local volunteer and services clubs.

Our staff, volunteer(s) and consumers participate in community events such as the Christmas Pageant, Annual Show and special events.

A dedicated team of staff provide 24 hour support. Most of our staff live in the local area and have been with us for many years, ensuring continuity of care. Staff take pride in providing compassionate and professional care.

### Location/Access

Coorong Health Service - Tailem Bend MPS is situated on the Murray River, and is co-located with the Hospital, ensuring ready access to medical care. Coorong Health Service – Tailem Bend MPS is located close to the towns shopping and recreational facilities, which features commerce, well maintained roads and reasonable footpaths

Tailem Bend is a country township located 100 kilometres south-east of Adelaide. It is located on the cliffs above the east (left) bank of the River. The town now features the prestigious The Bend Motorsport Park. Major industries in the area include pig farming, dairying, grain growing, hay exporting and olives. Tailem Bend is also serviced by the Tailem Bend Ferry, a cable ferry which operates across the Murray River to Jervois.

Coorong Health Service – Tailem Bend MPS is a single level Residential Aged Care Facility, offering a home-like atmosphere in open plan accommodation for singles and couples and features river views.

### Leisure & Well-Being

Coorong Health Service – Tailem Bend MPS caters for consumers from diverse cultural backgrounds and our Leisure & Well-Being Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of consumers with dementia and other health issues.

Consumers are encouraged to maintain community links and are assisted to attend offsite programs/activities.

The facility has a qualified diversional therapist who hosts a variety of activities for the consumers, including special celebrations, guest entertainers, excursions, games and family get togethers.

### Rates

The quoted Room Price is per person.

Rates quoted are valid as at 1 January 2025, and are subject to change.

This replaces any previous versions.



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