

# Country Health Connect Key Features Statement

## Quorn Health Service & Flinders House Flinders & Upper Northern Local Health Network



Flinders & Upper North Local Health Network (FUNLHN) provides a range of residential care services under the brand of Country Health Connect. We are part of SA Health and provide a range of high quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Quorn Health Service & Flinders House, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of residents by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our care recipients.

Our goal is to provide quality care that celebrates a sense of self, family and community. FUNLHN has aged care facilities located in Quorn and Hawker.



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Far & Upper North LHN  
Quorn Health Service  
Hospital Road  
Quorn SA 5433  
(08) 8648 7888  
Email: <mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au>

Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$350,000 (Price Category 2)
Daily Accommodation Payment (DAP)	\$80.35 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$175,000 RAD plus an ongoing DAP of \$40.17 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.38% as at 1 October 2024.
Other Fees & Charges	All residents are required to pay a basic daily care fee.
Features and Amenities	The rooms are of above average quality, condition, amenity, outlook and privacy. They have built in storage, wardrobe, bedside cabinet, reverse cycle air-conditioning and telephone point.
Additional services at additional cost	Arrangements made for room telephone connections, Austar, hairdresser, internet, newspapers, alternative therapy (massage), sporting memberships external to the facility, activities (Melbourne cup luncheon) and small amenities provisions (toiletries and snacks).
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m2)	Room Numbers	Price Category	Maximum Occupancy per Room
Flinders House	> Single Room > Private Ensuite	15-17	1 – 21	2	1



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Room Type	Single Room with Shared Ensuite
Refundable Accommodation Deposit (RAD)	\$350,000 (Price Category 2)
Daily Accommodation Payment (DAP)	\$80.35 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$175,000 RAD plus an ongoing DAP of \$40.17 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.38% as at 1 July 2024.
Other Fees & Charges	All residents are required to pay a basic daily care fee.
Features and Amenities	The rooms are of above average quality, condition, amenity, outlook and privacy. They have built in storage, wardrobe, bedside cabinet, reverse cycle air-conditioning and telephone point.
Additional services at additional cost	Arrangements made for room telephone connections, Austar, hairdresser, internet, newspapers, alternative therapy (massage), sporting memberships external to the facility, activities (Melbourne cup luncheon) and small amenities provisions (toiletries and snacks).
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m2)	Room Numbers	Price Category	Maximum Occupancy per Room
Hospital Rooms	> Single Room > Shared Ensuite	13-15	8, 11, 12, 14, 15, 16 & 17	2	1



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Room Type	Shared Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$310,000 (Price Category 3)
Daily Accommodation Payment (DAP)	\$71.17 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$155,000 RAD plus an ongoing DAP of \$35.58 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.38% as at 1 October 2024.
Other Fees & Charges	All residents are required to pay a basic daily care fee.
Features and Amenities	The rooms are of above average quality, condition, amenity, outlook and privacy. They have built in storage, wardrobe, bedside cabinet, reverse cycle air-conditioning and telephone point.
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone Calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m2)	Room Numbers	Price Category	Maximum Occupancy per Room
Hospital Room	> Shared Room > Private Ensuite	23-25	9	3	1 or 2



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Government  
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SA Health

## Communal Areas

Flinders House has Lounge and Dining areas, hairdressing salon, courtyard areas, gardens and a day therapy room. The Hospital has a Day Room.

## Services

Quorn Health Service & Flinders House, provides Permanent Care, Respite Care and Ageing in Place

Flinders House, was completed in 1996. It is co-located to the Quorn Health Services. There are 21 low care beds available including respite.

In addition to our comprehensive clinical care programs, we offer Recovery pathways to maintenance of independence and achieving personal goals, Allied health (high care only), Social worker, Diversional therapist, Medicare, On-site access to GP, pharmacy, Incontinence products & toiletries (subject to legislated scheduled service) – (high care only), Entertainment, Electrical appliance testing, Postal service, Gardening assistance and arrangements for room telephone connections.

Meals are prepared and cooked onsite daily, complimented by a rotating menu.

## Location/Access

Quorn Health Service & Flinders House, is situated in the Flinders Ranges area of South Australia in the small rural township of Quorn. Flinders House is located adjacent to the Quorn Health Service.

## Leisure & Well-Being

Quorn Health Service & Flinders House, caters for residents from diverse cultural backgrounds and our Lifestyle Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of residents with dementia and other health issues.

Quorn Health Service and Flinders House is strongly grounded in the local community and has strong links with community organisations, churches and businesses. Our staff, volunteers and residents participate in many community events such as Lawn Bowls, Quorn Show, Christmas Pageant and Carols.

## Rates

The quoted Room Price is per person

Rates quoted are valid for the period 1 October 2024 – 31 December 2024



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