

# Country Health Connect Key Features Statement Symonds Wing - Jamestown

Yorke & Northern Local Health Network Inc



Yorke & Northern Local Health Network (YNLHN) provides a range of residential care services. We are part of SA Health and provide a range of high-quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Symonds Wing - Jamestown, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of clients by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our care recipients.

Our goal is to provide quality care that celebrates a sense of self, family, and community. YNLHN has aged care facilities across regional South Australia located in Balaklava, Burra, Clare, Crystal Brook, Jamestown, Laura, Minlaton, Orroroo, Peterborough, Port Pirie, Riverton, and Snowtown.

Before you transition into one of our residential aged care facilities, either permanently or for short term respite, please undertake an Aged Care Assessment Team (ACAT) assessment. This assessment determines your eligibility for care services. To arrange an ACAT assessment, contact My Aged Care on 1800 200 422.



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Yorke & Northern LHN  
Jamestown Health Service  
South Terrace  
Jamestown SA 5491  
(08) 8664 1406  
Email: [mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au](mailto:mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au)

Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$390,000 (Price Category 3). A RAD retention of 2% per annum is calculated daily and deducted monthly from the RAD balance and is limited to 5 years.
Daily Accommodation Payment (DAP)	\$85.05 per day. The DAP will be indexed on 20 March and 20 September each year in line with changes in the Consumer Price Index (CPI).
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.  A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.  A combination payment includes both a partial lump sum and daily payments.  Both payment methods are subject to retentions and indexation as noted above.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$195,000 RAD plus an ongoing DAP of \$42.53 per day (indexed as above).
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.96% as of 1 April 2026
Other Fees & Charges	All residents are required to pay a Basic Daily Care Fee (BDCF).  Non-Clinical Care Contribution (NCCC) – May be applicable as determined by Services Australia  Hotelling Contribution (HC) - May be applicable as determined by Services Australia
Features and Amenities	All rooms at Jamestown Health Service are of above average quality, condition and amenity with excellent outlook and above average privacy. They have built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Symonds Wing	> Single Room > Private Ensuite	15-17	4, 5, 6, 7, 8, 9 & 10	3	1



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Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$450,000 (Price Category 2). A RAD retention of 2% per annum is calculated daily and deducted monthly from the RAD balance and is limited to 5 years.
Daily Accommodation Payment (DAP)	\$98.14 per day. The DAP will be indexed on 20 March and 20 September each year in line with changes in the Consumer Price Index (CPI).
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments. Both payment methods are subject to retentions and indexation as noted above.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$225,000 RAD plus an ongoing DAP of \$49.07 per day (indexed as above).
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.96% as of 1 April 2026
Other Fees & Charges	All residents are required to pay a Basic Daily Care Fee (BDCF). Non-Clinical Care Contribution (NCCC) – May be applicable as determined by Services Australia Hotelling Contribution (HC) - May be applicable as determined by Services Australia
Features and Amenities	All rooms at Jamestown Health Service are of above average quality, condition and amenity with excellent outlook and above average privacy. They have built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	Hairdressing, Newspapers, Outings, Telephone calls
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Symonds Wing	> Single Room > Private Ensuite	27-30	2 & 3	2	1



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Room Type	Single Room with Private Ensuite
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Other Fees & Charges	All residents are required to pay a Basic Daily Care Fee (BDCF). Non-Clinical Care Contribution (NCCC) – May be applicable as determined by Services Australia Hotelling Contribution (HC) - May be applicable as determined by Services Australia
Features and Amenities	This room is of average quality, condition, and outlook. It has built in storage, bedside cabinet, reverse cycle air-conditioning and telephone point
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Symonds Wing	> Single Room > Private Ensuite	30	1	2	1



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## Communal Areas

Jamestown Health Service has a day room, residents lounge, private lounge, gardens, gazebo, verandah areas and courtyard.

## Services

Jamestown Health Service provides Permanent Care, Respite Care and Ageing in Place.

Symonds Wing is located at the Yorke and Northern Local Health Network (YNLHN) Jamestown Hospital and Health Service.

Symonds Wing currently has predominately private rooms, with one share room available. The home has strong and historical links with the community and the building was part funded from a generous bequest and through the active support of the local Jamestown Hospital Auxiliary and the Mid North Health Advisory Committee.

In addition to our comprehensive clinical care programs, we offer alternate therapies (massage), Allied health, Leisure/Diversional Therapy coordinator, Chaplain (visiting), Medicare, On-site access to GP, pharmacy (off site), Incontinence products & toiletries (subject to legislated scheduled service), entertainment, postal service, laundry service, Transport Vehicle, Community Bus access (non-disabled access), gardening assistance, arrangements for room telephone connections, television, newspaper and hairdressing services.

Meals are prepared and cooked onsite daily, complimented by a rotating menu developed by dietitians.

## Location/Access

Situated in the Mid North of South Australia, Jamestown is a quiet country township located in an agricultural region. Jamestown Health Service is a single level Residential Aged Care Facility, offering a home-like atmosphere for both singles and couples. Landscaped gardens and surrounds are a feature of the facility. Symonds Wing is bounded by a courtyard and a sensory garden which is located adjacent to the Jamestown Health Service.

## Leisure & Well-Being

Jamestown Health Service caters for residents from diverse cultural backgrounds and our Leisure & Well-Being Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of residents with dementia and other health issues.

We also have an active team of enthusiastic volunteers who support the residents in the home, and this includes lifestyle and leisure activities. A team of local pastoral chaplains also provide spiritual support and church services on a fortnightly basis.

Additional services can be arranged i.e., Community Bus Trips, specific magazines and newspapers purchase, hairdresser, at additional cost to the resident.

## Rates

The quoted Room Price is per person.

Rates quoted are valid from 01 April 2026 and are subject to change.



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