

Country Health Connect

Key Features Statement

Mallee - Pinnaroo MPS

(MPS - Multi Purpose Service facilities)

Riverland Mallee Coorong Local Health Network Incorporated



Riverland Mallee Coorong Local Health Network Inc (RMC LHN) provides a range of residential care services under the brand of Country Health Connect. We are part of SA Health and provide a range of high quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Mallee – Pinnaroo MPS, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of clients by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our consumers.

Our goal is to provide quality care that celebrates a sense of self, family and community. RMC LHN has aged care facilities across regional South Australia located in the Riverland (at Barmera, Loxton, Renmark and Waikerie), in the Mallee (at Karoonda, Lameroo, Mannum and Pinnaroo), and in the Coorong (at Meningie and Tailem Bend).



**COUNTRY
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Country Health Connect Riverland Mallee Coorong
Mallee – Pinnaroo MPS – Mallee Health Service
Bundey Terrace, Pinnaroo SA 5304
(08) 8577 9222
Email: Health.RMCACLO@sa.gov.au



Room Type	Single Room with Shared Ensuite
Refundable Accommodation Deposit (RAD)	\$370,000 (Price Category 2)
Daily Accommodation Payment (DAP)	\$77.54 per day
Explanation of payment options	<p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$185,000 RAD plus an ongoing DAP of \$38.77 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.65% as at 1 January 2026.
Other Fees & Charges	All consumers are required to pay a basic daily care fee. The Non-Clinical Care Contribution (NCCC) & Hotelling Supplement may be applicable as determined by Department of Health, Disability and Ageing (and advised through Services Australia).
Features and Amenities	Rooms in this category within Mallee – Pinnaroo MPS features single bedroom with shared ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet, telephone point and courtyard access.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (sqm)	Room Numbers	Price Category	Maximum Occupancy per Room
Pinnaroo	<ul style="list-style-type: none"> > Single Room > Shared Ensuite 	27-30 10-13	1,2 11,12 & 13	2	1



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Room Type	Shared Room with Shared Ensuite
Refundable Accommodation Deposit (RAD)	\$280,000 (Price Category 3)
Daily Accommodation Payment (DAP)	\$58.68 per day
Explanation of payment options	<p>Consumers can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$140,000 RAD plus an ongoing DAP of \$29.34 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.65% as at 1 January 2026.
Other Fees & Charges	<p>All consumers are required to pay a basic daily care fee.</p> <p>The Non-Clinical Care Contribution (NCCC) & Hotelling Supplement may be applicable as determined by Department of Health, Disability and Ageing (and advised through Services Australia).</p>
Features and Amenities	Rooms in this category within Mallee – Pinnaroo MPS features shared bedrooms with shared ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring, bedside cabinet and phone point. Nurse assistance call system in all rooms. The rooms have pleasant décor, fixtures and fittings.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (sqm)	Room Numbers	Price Category	Maximum Occupancy per Room
Pinnaroo	<ul style="list-style-type: none"> > Shared room > Shared ensuite 	27-30	3-10 & 21	3	2

Communal Areas

Mallee - Pinnaroo MPS has rooms with access to three communal lounge rooms, dining and kitchenette. Also features a large screen television, piano and reverse cycle air conditioning. The beautiful garden area and paved courtyard are accessible for happy wandering and tranquil moments. The communal areas range from above average to average condition.

Services

Permanent Care, Respite Care, Dementia Specific Care, Ageing in Place

Mallee – Pinnaroo MPS provides a high standard of residential care.

In addition to our comprehensive clinical care programs, we offer scheduled visits by a General Practitioner, Pharmacist, Physiotherapist and Podiatrist. Video conference facilities are also in place for appointments with specialists and Public Trustee (for example) as required.

There are onsite religious services and a practitioner visits regularly to provide emotional and spiritual support to consumers and families.

Meals are prepared and cooked onsite daily, complimented by a rotating menu.

Mallee – Pinnaroo MPS is strongly supported by the local community and has strong links with the local community, organisations, churches and businesses.

Our staff, volunteers and consumers participate in community events such as the Christmas Pageant and Carols, Annual Show and ANZAC day.

A dedicated team of staff provide 24 hour support. Most of our staff live in the local area and have been with us for many years, ensuring continuity of care. Staff take pride in providing compassionate and professional care.

Location/Access

Mallee – Pinnaroo MPS is situated on Bunney Terrace in the township of Pinnaroo, and is co-located with the Hospital, ensuring ready access to medical care. Mallee – Pinnaroo MPS is located within the town centre and is close to the towns shopping and recreational facilities, which features commerce, well maintained roads and reasonable footpaths.

Pinnaroo is a quiet country township situated near the Victorian border, 234 kilometers east from Adelaide. Pinnaroo is a gateway to South Australia from Victoria and New South Wales on the Mallee Highway. It is renowned for potato and onion growing, wheat, barley, sheep and mixed farming.

Mallee - Pinnaroo MPS is a single level Residential Care Facility offering a home-like atmosphere in open plan accommodation for singles and couples. It has parking available at the front of the hospital. It has disabled access.

Leisure & Well-Being

Mallee – Pinnaroo MPS caters for consumers from diverse cultural backgrounds and our Leisure & Well-Being Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of consumers with dementia and other health issues.

Consumers are encouraged to maintain community links and are encouraged to attend offsite meetings. There is a diversional therapist who hosts a variety of activities for the consumers, including special celebrations, guest entertainers, excursions, games and family get togethers.

Rates

The quoted Room Price is per person.

Rates quoted are valid as at 1 January 2026, and are subject to change.

This replaces any previous versions.



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