

# Country Health Connect

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## Key Features Statement

### Lower North - Burra

### Multipurpose Service (MPS)

#### Incorporating Holder Home

Yorke & Northern Local Health Network Inc



Yorke and Northern Local Health Network (YN LHN) provides a range of residential care services under the brand of Country Health Connect. We are part of SA Health and provide a range of high-quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances, or lifestyle preferences.

At Burra, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of residents by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our care recipients.

Our goal is to provide quality care that celebrates a sense of self, family, and community. YN LHN has aged care facilities across regional South Australia located in Balaklava, Burra, Clare, Crystal Brook, Jamestown, Laura, Minlaton, Orroroo, Peterborough, Port Pirie, Riverton, and Snowtown.



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Country Health Connect Yorke & Northern LHN

Burra Health Service

Commercial Road Burra SA 5417 Ph: (08) 8892 2300

Snowtown Health Service

South Terrace Snowtown SA 5520 Ph: (08) 8865 0100

Email: <mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au>

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Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$450,000 (Price Category 2). A RAD retention of 2% per annum is calculated daily and deducted monthly from the RAD balance and is limited to 5 years.
Daily Accommodation Payment (DAP)	\$94.32 per day. The DAP will be indexed on 20 March and 20 September each year in line with changes in the Consumer Price Index (CPI).
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both. A RAD is paid as a lump sum amount. A DAP accrues daily and is paid fortnightly. A combination payment includes both a partial lump sum and daily payments. Both payment methods are subject to retentions and indexation as noted above.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$225,000 RAD plus an ongoing DAP of \$47.16 per day (indexed as above).
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.65% as of 1 January 2026.
Other Fees & Charges	All residents are required to pay a basic daily care fee.
Features and Amenities	Good sized rooms: all single with private ensuite, fitted with wardrobe & bedside cabinets, telephone points, individual reverse cycle air conditioning
Additional services at additional cost	Hairdressing
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Burra – Holder Homes	> Single Room > Private Ensuite	21-23	22, 23, 24, 25, 27, 28	2	1
Burra Hospital Rooms	> Single Room > Private Ensuite	20	11, 14, 16, 51	2	1



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## Communal Areas

Burra Health Service residents enjoy a large lounge/dining room with TV, surround sound, and a piano. There are several other sitting areas which can be utilized by residents for entertaining visitors. There is also a delightful courtyard/BBQ area, plus a well-equipped gymnasium.

## Services

Burra Health Service provides Permanent Care, Respite Care, and Ageing in Place.

In addition to our comprehensive clinical care programs, we offer onsite access to a General Practitioner, Pharmacy services, Physiotherapy and Podiatry, Dietician and Speech Therapist.

Burra Health Service provides 24-hour support from a dedicated team of staff offering ageing in place. The aged care facility is co-located at the Hospital providing ready access to medical care. Religious services are offered to residents and their families on a regular basis if required.

Burra Health Service is strongly supported by their local community and have strong links with the local community organisations, churches, and businesses.

Most of our staff live in the local area and have been with us for many years, ensuring continuity of care. The staff take pride in providing compassionate and professional care.

Meals are prepared and cooked onsite daily and there is a rotating menu.

## Location/Access

Burra is a pastoral centre and historic tourist town in the mid-north of South Australia. It lies east of the Clare Valley in the Bald Hills range, part of the northern Mount Lofty Ranges, and on Burra Creek. The town began as a single company mining township that, by 1851, was a set of townships (company, private and government-owned) collectively known as "The Burra". Pastoral and agricultural activities are predominant in the area. Burra township is one of the best-preserved towns of the Victorian era in Australia and as such is a historic tourist area situated approx. 160 km north of Adelaide.

## Leisure & Well-Being

Burra Health Service caters for residents from diverse cultural backgrounds and our Lifestyle Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of residents with dementia and other health issues.

Burra Health Service is strongly grounded in their local community. Our staff, residents and volunteers participate in a range of local community events. For those residents who are unable to participate outside of the facility, there are activities provided at the site.

## Rates

The quoted Room Price is per person.

Rates quoted are valid from 01 January 2026 and are subject to change.



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