

Yorke & Northern Local Health Network - Country Health Connect

Support at Home Pricing Schedule

Support at Home program

This new program provides improved access to services, products, equipment and home modifications to help older people to remain healthy, active and socially connected to their community.

Based on your aged care assessment and eligibility, you will be supported to choose the mix of services available within your budget from an approved Service List.

These include:

- **Clinical care** – such as nursing or allied health therapy
- **Independence** – such as help with showering, getting dressed, taking medications, transport or respite care.
- **Everyday living** – such as cleaning, gardening, shopping or meal preparation.



Standard Hours

Standard hours are considered as Monday to Friday 7am to 5pm. Services delivered outside of these times will be charged at a non-standard rate where stated.

Minimum Service Length

The minimum time we will spend with you is 15 minutes and will be charged on a pro-rata basis.



**COUNTRY
HEALTH
CONNECT**

Prices effective 1 November 2025 and charges determined by individual service needs. Prices may be reviewed and are subject to change.

www.countryhealthconnect.sa.gov.au

Funded by the Australian Government of Health — although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



SA Health

OFFICIAL

Current Home Care Package Consumers

If you already access the Home Care Packages program, your services will transition to the Support at Home program on 1 November 2025. You will transition on the same level of funding you receive now and be supported to access services from the approved Service List through your Care Partner.

Care Management

If you receive ongoing Support at Home program services, 10% of your quarterly budget will contribute to a Care Management Fund. This will fund care management activities provided by your Care Partner.

For those entering the Support at Home program on 1 November 2025 - contributions

Under Support at Home, you will only pay contributions towards some of the services you have received.

Contribution rates will vary by the type of service received and your income and assets. The Aged Pension Means Test will be used to determine the means tested percentage contribution, and Commonwealth Seniors Health Card holders will pay lower contributions than self-funded retirees.

There is no contribution for clinical care services (such as nursing and allied health).

Our Services

Our prices are reflective of services delivered by our staff in regional locations. Where external organisations are contracted to support our service delivery this will be charged at the same rate and any variations will be made known to you and your consent to proceed documented.



**COUNTRY
HEALTH
CONNECT**

Prices effective 1 November 2025 and charges determined by individual service needs. Prices may be reviewed and are subject to change.

www.countryhealthconnect.sa.gov.au

Funded by the Australian Government of Health — although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



Government
of South Australia

SA Health

OFFICIAL

SERVICE TYPE	Standard Hours 7am - 5pm	Non-Standard 5pm - 7am	Weekends	Public Holiday
Clinical Care <i>(Specialised services to maintain or regain functional and/or cognitive capabilities)</i>				
Nursing care	\$175	\$211	\$284	\$438
Allied health – Aboriginal and Torres Strait Islander health practitioner	\$140	\$161	\$210	\$350
Allied health – Allied health therapy assistant	\$140	\$161	\$210	\$350
Allied health – Dietitian or Nutritionist	\$220	\$253	\$330	\$550
Allied health – Exercise physiologist	\$220	\$253	\$330	\$550
Allied health – Occupational therapist - Complex	\$500	\$575	\$750	\$1250
Allied health – Occupational therapist – Simple (onsite only assessment)	\$240	\$276	\$360	\$600
Allied health – Physiotherapist	\$220	\$253	\$330	\$550
Allied health – Podiatrist	\$220	\$253	\$330	\$550
Allied health – Social worker	\$260	\$299	\$390	\$650
Allied health – Speech pathologist	\$220	\$253	\$330	\$550
Care management – Home support care management	\$125			
Restorative care management – Home support restorative care management	\$175	\$211	\$284	\$438



**COUNTRY
HEALTH
CONNECT**

Prices effective 1 November 2025 and charges determined by individual service needs. Prices may be reviewed and are subject to change.

www.countryhealthconnect.sa.gov.au

Funded by the Australian Government of Health — although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



Government
of South Australia

SA Health

OFFICIAL

SERVICE TYPE	Standard Hours 7am - 5pm	Non-Standard 5pm - 7am	Weekends	Public Holiday
Independence <i>(Support delivered to help manage activities of daily living and the loss of skills required to live independently)</i>				
Personal care – Assistance with self-care and activities of daily living	\$110	\$127	\$165	\$275
Social support and community engagement – Group social support	\$35			
Social support and community engagement – Group social support (Day Centre)	\$27			
Social support and community engagement – Individual social support	\$110	\$127	\$165	\$275
Respite – Flexible respite	\$110	\$127	\$165	\$275
Respite – Community and centre-based respite	\$55	\$63	\$83	\$138
Transport – Direct transport (driver and car provided) per trip (for each 10 km or part thereof travelled)	\$24			
Transport – Direct transport (driver and car provided) per trip (Day Centre transport one way)	\$10			
Assistive technology (equipment)	Separate list will be provided if required.			
Home modifications	Requirements will be scoped and agreed if required.			

Everyday living <i>(Support to assist older people to keep their home in a liveable state to enable them to stay independent in their home)</i>				
Domestic assistance – General house cleaning	\$110	\$127	\$165	\$275
Domestic assistance – Laundry services	\$110	\$127	\$165	\$275
Domestic assistance – Shopping assistance	\$110	\$127	\$165	\$275
Home maintenance and repairs - Gardening	\$120	\$138	\$180	\$300
Meals – Meal delivery (Day Centre per meal)	\$18			

Note: all prices above are the amount charged per hour, unless otherwise stated



**COUNTRY
HEALTH
CONNECT**

Prices effective 1 November 2025 and charges determined by individual service needs. Prices may be reviewed and are subject to change.

www.countryhealthconnect.sa.gov.au

Funded by the Australian Government of Health — although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



Government
of South Australia

SA Health

OFFICIAL

Yorke & Northern Local Health Network Country Health Connect Local Offices

Mid North

50 Gertrude Street
Port Pirie, 5540

Call us on 08 8638 1100

Northern Yorke Peninsula

1 Ernest Terrace
Wallaroo, 5556

Call us on 08 8823 0270

Southern Yorke Peninsula

9 South Terrace
Minlaton, 5575

Call us on 08 8853 3500



**COUNTRY
HEALTH
CONNECT**

Prices effective 1 November 2025 and charges determined by individual service needs. Prices may be reviewed and are subject to change.

www.countryhealthconnect.sa.gov.au

Funded by the Australian Government of Health — although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



**Government
of South Australia**

SA Health

OFFICIAL