

BHFLHN Support at Home Pricelist from 1 November 2025

Our Services

Service	Unit	Standard Hours 7am-5pm	Non-Standard 5pm-7am	Weekends	Public Holidays
CLINICAL * fully funded by Commonwealth within your budgeted funding level					
Allied Health & other therapeutic services					
Standard Allied Health Service	Per hour	\$205.00	Price available on request		
Complex Allied Health Service	Per Hour	\$300.00			
Allied Health Assistant	Per Hour	\$154.00			
Allied Health Group service	Per Hour	\$70.00			
Nursing					
Registered Nurse	Per hour	\$220.00	\$266.20	\$358.60	\$550.00
Enrolled Nurse	Per hour	\$154.00	\$186.35	\$251.00	\$385.00
Nursing Assistant	Per hour	\$132.00	\$159.75	\$215.15	\$330.00
Care Management					
Care Management	Per hour	\$120.00	\$138.00	Price available on request	
Clinical Care Management	Per hour	\$212.50	\$257.15		
INDEPENDENCE					
Personal Care	Per hour	\$135.00	\$155.25	\$202.50	\$337.50
Social Support & community engagement	Per hour	\$125.00	\$143.75	\$187.50	\$312.50
Respite	Per hour	\$125.00	\$143.75	\$187.50	\$312.50
Transport	Per trip	\$95.00	\$109.25	\$142.50	\$237.50
EVERYDAY LIVING					
Domestic Assistance	Per hour	\$125.00	Price available on request		
Home Maintenance & repairs	Per hour	\$125.00			
Meal Delivery	Per meal	\$22.00			
Meal Preparation	Per hour	\$110.00	\$126.50	\$165.00	\$275.00

Frequently Asked Questions

Why are prices for services changing under the new system?

The price for a Support at Home service will reflect the entire cost of delivering that service, including package management, labour costs, administrative costs, transport and sub-contracting.

Will I need to pay a participant contribution?

Grandfathered Participants (received an HCP or on the waiting list before 12 September 2024)

Changes to participant contributions do not apply if you were assessed and approved for an HCP before 12 September 2024 ie your current co-contribution arrangements will remain the same.

Transitioned/New Participants (received an HCP or on the waiting list after 12 September 2024)

Under Support at Home, participants will only pay contributions on the services they have received.

Contribution rates will be set as a percentage of the price of each service. This means a participant will pay an amount set by their percentage contribution rate, and the government will pay the remainder of the price as a subsidy to the provider. The rate will be based on the type of service received:

- **Clinical services** (e.g. nursing and physiotherapy), will be fully funded by government across the whole aged care system.
- **Independence services** (e.g. personal care) participant contributions will be moderate, recognising that many of the services in this group play an important role in keeping people out of hospital and residential aged care.
- **Everyday living services** (e.g. domestic assistance and gardening) will attract the highest contribution rates, recognising that the government does not typically fund these services for any individual at other stages of life.

How much someone contributes to their supports for independence and everyday living will be based on their income and assets. The percentage contribution to the cost of services will be:

	Clinical care	Independence	Everyday living
Full pensioner	0%	5%	17.5%
Part pensioner and Commonwealth seniors health card eligible	0%	Between 5% and 50% depending on income and assets	Between 17.5% and 80% depending on income and assets
Self-funded retiree	0%	50%	80%

<https://www.health.gov.au/sites/default/files/2025-02/support-at-home-program-handbook.pdf>

Standard vs Complex Allied Health rates

We will assess complexity level of your referral and indicate this ahead of your appointment time.

Standard Allied Health

Direct care only (for example, single issue/impairment, straight forward assessment and not requiring post visit planning or follow-up).

Complex Allied Health

Direct care plus pre/post-clinical interventions, detailed report writing for external provider, prosthesis modification, collecting equipment or analysis of results.

For more information

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