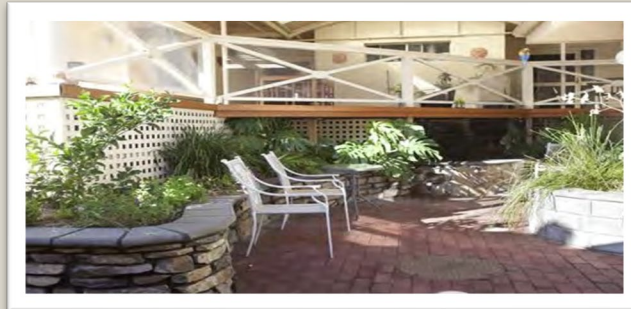


# Country Health Connect Key Features Statement Pleasant Valley Aged Care

**Barossa Hills Fleurieu Local Health Network Inc**



Barossa Hills Fleurieu Local Health Network (BHF LHN) provides a range of residential care services under the banner of Country Health Connect. We are part of SA Health and provide a range of high quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Pleasant Valley Aged Care we have a dedicated team who are compassionate, caring and highly professional. Our staff members and volunteers play an integral role in the health and wellbeing of clients by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our care recipients.

Our goal is to provide quality care that celebrates a sense of self, family and community. BHF LHN has aged care facilities across regional South Australia located in – Kapunda, Eudunda, Gumeracha, Mt Pleasant, Kangaroo Island and Strathalbyn.

Before you transition into one of our residential aged care facilities, either permanently or for short term respite, please undertake an Aged Care Assessment Team (ACAT) assessment. This assessment determines your eligibility for care services. To arrange an ACAT assessment, contact My Aged Care on 1800 200 422.



**COUNTRY  
HEALTH  
CONNECT**

**Country Health Connect Barossa Hills Fleurieu  
Pleasant Valley Aged Care  
Hospital Rd, Mt Pleasant SA 5223  
Telephone 08 8209 9290 or 08 8568 000  
Email: [Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au](mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au)**

Room Type	Single Room with Private or Shared Ensuite
Refundable Accommodation Deposit (RAD)	\$350,000 (Price Category 2)
Daily Accommodation Payment (DAP)	\$74.60 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.  A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.  A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$175,000 RAD plus an ongoing DAP of \$37.30 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.78% as of 1 July 2025.
Other Fees & Charges	All residents are required to pay a basic daily care fee.  Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services
Features and Amenities	Pleasant Valley Aged Care rooms 10-14, 16-18, 22 & 24 feature spacious private bedrooms with a shared ensuite bathroom, reverse cycle air-conditioning, built-in robes and vinyl flooring. Nurse assistance call system in all rooms.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Mt Pleasant	> Single Room > Shared Ensuite	17-20 27-30	10-14; 16-17; 22 & 24 18	2	1



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Barossa Hills Fleurieu  
Pleasant Valley Aged Care  
Hospital Rd, Mt Pleasant SA 5235  
Phone: 08 8568 0000  
Email: [Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au](mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au)

Room Type	Shared Room with Shared Ensuite
Refundable Accommodation Deposit (RAD)	\$310,000 (Price Category 3)
Daily Accommodation Payment (DAP)	\$66.07 per day
Explanation of payment options	<p>Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.</p> <p>A RAD is paid as a lump sum amount.</p> <p>A DAP accrues daily and is paid fortnightly.</p> <p>A combination payment includes both a partial lump sum and daily payments.</p>
Example of combination payment	<p>An example based on 50% RAD and 50% DAP would be:</p> <p>\$155,000 RAD plus an ongoing DAP of \$33.03 per day.</p>
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.78% as at 1 July 2025.
Other Fees & Charges	<p>All residents are required to pay a basic daily care fee.</p> <p>Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services</p>
Features and Amenities	Rooms 9,15,20,23 & 25 feature shared bedrooms with shared ensuite, reverse cycle air-conditioning, built in robes, vinyl flooring and are suitable for couples. Nurse assistance call system in all rooms.
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Mt Pleasant	<ul style="list-style-type: none"> <li>&gt; Shared room</li> <li>&gt; Shared ensuite</li> </ul>	17-25  23-25	15A&B 20A&B 23A&B 25A&B 9A&B	3	2



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Barossa Hills Fleurieu  
Pleasant Valley Aged Care  
Hospital Rd, Mt Pleasant SA 5235  
Phone: 08 8568 0000  
Email: [Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au](mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au)

Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$380,000 (Price Category 1)
Daily Accommodation Payment (DAP)	\$80.99 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.  A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.  A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be: \$190,000 RAD plus an ongoing DAP of \$40.49 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 7.78% as of 1 July 2025.
Other Fees & Charges	All residents are required to pay a basic daily care fee.  Means Tested Care Fee (MTCF) – May be applicable as determined by the Department of Human Services
Features and Amenities	Rooms 19 and 21 are newly refurbished in 2018 featuring spacious private bed-sitting room with ensuite bathroom, bedside locker, reverse cycle air-conditioning, built in robes, vinyl flooring, phone point and television. Nurse assistance call system in all rooms
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m <sup>2</sup> )	Room Numbers	Price Category	Maximum Occupancy per Room
Mt Pleasant	> Single room > Private Ensuite	19-22	19 & 21	1	1

## Communal Areas



**COUNTRY  
HEALTH  
CONNECT**

Country Health Connect Barossa Hills Fleurieu  
Pleasant Valley Aged Care  
Hospital Rd, Mt Pleasant SA 5235  
Phone: 08 8568 0000  
Email: [Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au](mailto:Health.CHSA-AgedCareLiaisonOfficers@sa.gov.au)

Pleasant Valley Aged Care rooms have access to a communal lounge and dining area. It did undergo a major refurbishment completed in 2018 which features timber flooring and 70-85 sqm in size. Resident facilities include a library, kitchenette, reverse cycle air conditioning, courtyard, undercover seating and gardens. Large screen television and DVD player compliment the upgrade. The communal areas are in above average condition.

Residents enjoy the convenience of an onsite hair salon.

### Services

Permanent Care and Respite Care.

Our Pleasant Valley Aged Care facility has developed into a high standard facility, with impressive surrounds and rolling hill views. We provide a suite of single and shared rooms with bathrooms.

In addition to our comprehensive clinical care programs, we offer scheduled visits by a General Practitioner, Pharmacist, Physiotherapist, Mental Health and Podiatrist.

We have onsite religious services in the chapel and a practitioner visits regularly to provide emotional and spiritual support to residents and families. A meditation room is available. Meals are prepared and cooked on site daily, and a rotating menu is provided to the residents.

Pleasant Valley Aged Care is located close to the town centre and recreational facilities. Co-located with the Mt Pleasant Hospital it is a 12-bed hospital servicing Williamstown, Mt Pleasant, Springton, Eden Valley and Cromer areas of the Barossa Council, as well as the Mid Murray Council area.

Pleasant Valley Aged Care is an important part of the Mt Pleasant local community and is fortunate to be supported by many volunteers and services clubs within these towns. We have a regular staff pool that continually provides 24-hour holistic care to all residents. Our staff, volunteers and residents participate in community events such as the Christmas Carols, ANZAC day and other events.

### Location/Access

Pleasant Valley Aged Care is located within the Hospital and has disabled parking and access and is located on Hospital Road, Mount Pleasant. Mount Pleasant is a town situated at the northern end of the Adelaide Hills region, 55 kilometres east-north-east of Adelaide.

### Leisure & Well-Being

Barossa Hills Fleurieu Local Health Network caters for residents from diverse cultural backgrounds and our Leisure & Well-Being Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of residents with dementia and other health issues.

Residents are encouraged to maintain community links and are assisted to attend offsite meetings with groups such as Legacy, Lions and Rotary. Outings are regularly scheduled.

### Rates

The quoted Room Price is per person.

Rates quoted are valid as of 01 July 2025 to 30 September 2025

(This replaces any previous versions)