# Country Health Connect Key Features Statement Eastern Eyre Cowell Multipurpose Service (MPS)

**Eyre and Far North Local Health Network Inc** 

Eyre and Far North Local Health Network (EFN LHN) provides a range of residential care services under the brand of Country Health Connect. We are part of SA Health and provide a range of high quality services that aim to enrich people's lives regardless of their health and support requirements, financial circumstances or lifestyle preferences.

At Cowell MPS, we have a dedicated team who are compassionate, caring and highly professional individuals. Our staff members and volunteers play an integral role in the health and wellbeing of residents by providing companionship and support and encouraging independence. We know that maintaining the link between family, friends and the local community enriches the quality of life of our care recipients.

Our goal is to provide quality care that celebrates a sense of self, family and community. EFN LHN has aged care facilities across regional South Australia located in – Ceduna, Cleve, Coober Pedy, Cowell, Cummins, Elliston, Kimba, Streaky Bay, Tumby Bay and Wudinna.







# **OFFICIAL**

Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$310,000 (Price Category 3)
Daily Accommodation Payment (DAP)	\$71.00 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.
	A RAD is paid as a lump sum amount.
	A DAP accrues daily and is paid fortnightly.
	A combination payment includes both a partial lump sum and daily payments.
Example of combination payment	An example based on 50% RAD and 50% DAP would be:
	\$155,000 RAD plus an ongoing DAP of \$35.50 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.36% as at 1 July 2024.
Other Fees & Charges	All residents are required to pay a basic daily care fee.
Features and Amenities	Rooms in this category feature single rooms with ensuites, reverse cycle air-conditioning, built in storage, courtyard, telephone point,
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m2)	Room Numbers	Price Category	Maximum Occupancy per Room
Franklin Harbour Village	> Single room > Ensuite	27 - 30	1 – 10	3	1





# **OFFICIAL**

Room Type	Single Room with Private Ensuite
Refundable Accommodation Deposit (RAD)	\$280,000 (Price Category 4)
Daily Accommodation Payment (DAP)	\$64.13 per day
Explanation of payment options	Residents can choose to pay for their accommodation by a Refundable Accommodation Deposit (RAD), a Daily Accommodation Payment (DAP) or a combination of both.
	A RAD is paid as a lump sum amount.  A DAP accrues daily and is paid fortnightly.
	A combination payment includes both a partial lump sum and daily payments.
Example of combination	An example based on 50% RAD and 50% DAP would be:
payment	\$140.000 RAD plus an ongoing DAP of \$32.06 per day.
Maximum Permissible Interest Rate (MPIR)	The current maximum permissible interest rate is 8.36% as at 1 July 2024.
Other Fees & Charges	All residents are required to pay a basic daily care fee.
Features and Amenities	Rooms in this category feature Shared rooms, reverse cycle air-conditioning, built in storage, Television, and are suitable for couples
Additional services at additional cost	N/A
Rooms offered on an extra services basis?	No

Room Information	Description	Room Size (m2)	Room Numbers	Price Category	Maximum Occupancy per Room
Cowell Hospital Aged Care room	> Single room > Shared Ensuite	15 - 17	2, 3, 7 - 9	4	1
Cowell Hospital Aged Care room	> Shared room > Shared Ensuite	28 - 30	4 - 5	4	2
Cowell Hospital Aged Care room	> Shared room > Ensuite	30 - 35	10	4	3





## **OFFICIAL**

# **Communal Areas**

Cowell MPS rooms have access to communal lounge and dining facilities, Garden and Verandah areas, hairdressing salon. The Franklin Harbour Village rooms have their own private garden area that each resident can have their own plants. There is a covered patio area for use for barbeques and serving meals if desired or for families to socialize with the residents. There is also an outdoor garden area which adjoins the patio area as well as a vegetable garden which is managed by the residents

#### **Services**

Permanent Care, Respite Care, Ageing in Place.

Cowell MPS delivers high quality acute hospital care, residential aged care and community based services to residents across a wide catchment area.

In addition to our comprehensive clinical care programs, we offer Healthy Ageing programs, recovery pathways to maintenance of independence and achieving personal goals. Allied health (visiting), Social worker, (visiting) Diversional therapist, Chaplain (visiting), Oral hygiene check-ups (external), Medicare, Onsite access to GP, pharmacy, Incontinence products & toiletries (subject to legislated scheduled service), Entertainment, Electrical appliance testing, Postal service, Transport bus/van, Council Community bus access, gardening assistance, and arrangements for room telephone connections.

Meals are prepared and cooked onsite daily and there is a rotating menu over 4 weeks.

Cowell MPS is located within 1 kilometre to the town's shopping and recreational facilities.

Cowell MPS is strongly supported by the local community and has strong links with local community organisations, churches, businesses, Community Activity Program, Sing Australia, Lions Club and Hospital Auxiliary. The hairdressing service is once a week which is on site.

24 hour support from a dedicated team of staff allows the service to offer ageing in place.

Our staff, volunteers and residents participate in community events.

Most of our staff live in the local area and have been with us for many years, ensuring continuity of care. The staff and residents are supported by a manager four days a week at the hostel. The staff take pride in providing compassionate and professional care.

#### Location/Access

Situated in a residential area on main road, well maintained roads and footpaths.

Cowell MPS is a quiet country township and is surrounded by scenic rural areas and nearby beaches Cowell MPS is a single level Residential Aged Care Facility, offering a home-like atmosphere in open plan accommodation for singles and couples with landscaped gardens and surrounds.

### Leisure & Well-Being

EFN LHN caters for residents from diverse cultural backgrounds and our Lifestyle Program is designed to celebrate this diversity. Our adaptive and flexible program is also tailored to the needs of residents with dementia and other health issues.

#### Rates

The quoted note Room Price is per person

Rates quoted are valid for the period 1 July 2024 – 30 September 2024



