

Eligibility and Access

Four easy steps

Country Health Connect offers a wide range of community, in-home and residential aged care services to support you or your loved one to stay well and independent in your community.

If you need help with everyday tasks or want to discuss other aged care service options, Country Health Connect can support you.

Our professional and well-trained staff can work with you to design and adapt services to best meet your personal circumstances and support you through any eligibility and assessment requirements.

The Australian Government advises that to get access to most aged care services you must first register with the My Aged Care contact centre. We can help you with that process if you require.

You are welcome to have a family member or friend with you through this process if you wish.

Step 1 - Contact Country Health Connect

Our friendly staff are here to discuss your needs. You can contact us on **1800 944 912** to start the process.

Alternatively you can register directly with the Australian Government's My Aged Care contact centre by calling them on 1800 200 422 or by visiting their website at www.myagedcare.gov.au/contact.

Step 2 - My Aged Care Assessment

A member of the Australian Government's My Aged Care team will contact you to understand your needs and recommend services that work best for you.

Step 3 - Ask for Country Health Connect

If you would like Country Health Connect to provide your services, simply tell the My Aged Care team and they will contact us to arrange the next steps.

Alternatively, at the end of your assessment with the My Aged Care team, ask for the referral code and call us back on **1800 944 912** for acceptance.

Step 4 - Book Your Service

We will contact you to determine when you would like your service delivered.

If you have already been assessed for services or have been deemed eligible for a Home Care Package, please contact your local Country Health Connect Team to discuss the next steps. See overleaf for contact details.



**COUNTRY
HEALTH
CONNECT**

Call us on 1800 944 912

www.countryhealthconnect.sa.gov.au

Funded by the Australian Government Department of Health. Although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



Government
of South Australia

SA Health

Country Health Connect Local Offices

Adelaide Hills

87 Wellington Road
Mount Barker, 5251

Call us on 08 8393 1833

Ceduna

3 Eyre Highway
Ceduna, 5690

Call us on 08 8626 2110

Coober Pedy

Lot Number 89, McDougall
Street
Coober Pedy, 5723

Call us on 08 8672 5376

Eastern Eyre

13 Main Street
Cleve, 5640

Call us on 08 8628 2665

Barossa and Gawler

21 Hutchinson Road
Gawler East, 5118

Call us on 08 8522 8307

Kangaroo Island

1 The Esplanade
Kingscote, 5223

Call us on 08 8553 4246

Lower North

47 Farrell Flat Road
Clare, 5453

Call us on 08 8842 6560

Mid North

50 Gertrude Street
Port Pirie, 5540

Call us on 08 8638 1100

Mid West

6 Williams Crescent
Streaky Bay, 5680

Call us on 08 8626 1310

Murray Mallee Coorong

96-104 Swanport Road
Murray Bridge, 5253

Call us on 08 8535 6800

Northern Yorke

1 Ernest Terrace
Walleroo, 5556

Call us on 08 8823 0270

Port Augusta

71 Hospital Road
Port Augusta, 5700

Call us on 08 8648 5706

Port Lincoln and Lower Eyre

39 Oxford Terrace
Port Lincoln, 5606

Call us on 08 8683 2744

Riverland

Cornwell Street
Berri, 5343

Telephone: 08 8580 2500

South East

4 James Street
Mount Gambier, 5290

Call us on 08 8721 1320

Southern Fleurieu

1 Harbor View Terrace
Victor Harbor, 5211

Call us on 08 8552 0600

Southern Yorke Peninsula

9 South Terrace
Minlaton, 5575

Call us on 08 8853 3500

Whyalla

20 Wood Terrace
Whyalla, 5608

Call us on 08 8648 8500



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