

# Eligibility and Access

## Four easy steps

**Country Health Connect offers a wide range of community, in-home and residential aged care services to support you or your loved one to stay well and independent in your community.**

**If you need help with everyday tasks or want to discuss other aged care service options, Country Health Connect can support you.**

Our professional and well-trained staff can work with you to design and adapt services to best meet your personal circumstances and support you through any eligibility and assessment requirements.

The Australian Government advises that to get access to most aged care services you must first register with the My Aged Care contact centre. We can help you with that process if you require.

You are welcome to have a family member or friend with you through this process if you wish.

### Step 1

Our staff can help you register with the My Aged Care contact centre, if required. Call us on **1800 944 912** to find out more.

OR

You can register with the My Aged Care contact centre yourself. Visit their website at [www.myagedcare.gov.au/contact](http://www.myagedcare.gov.au/contact) or call them on 1800 200 422.

### Step 2

You will need the following information ready:

- Full name
- Residential address
- Date of birth
- Telephone number
- Medicare or Pension number

### Step 3

You will be asked a series of questions about your daily life and the type of services you might need.

This will help us to recommend the most appropriate type of service for you.

### Step 4

When the My Aged Care team ask you about your preferred service provider, please ask for "Country Health Connect".

**If you have already been assessed for services or have been deemed eligible for a Home Care Package, please contact your local Country Health Connect Team to discuss the next steps. See overleaf for contact details.**



**COUNTRY  
HEALTH  
CONNECT**

Call us on 1800 944 912

[www.countryhealthconnect.sa.gov.au](http://www.countryhealthconnect.sa.gov.au)

Funded by the Australian Government Department of Health. Although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



Government  
of South Australia

SA Health

## Country Health Connect Local Offices

### Adelaide Hills

87 Wellington Road  
Mount Barker, 5251

Call us on 08 8393 1833

### Ceduna

3 Eyre Highway  
Ceduna, 5690

Call us on 08 8626 2110

### Coober Pedy

Lot Number 89, McDougall  
Street  
Coober Pedy, 5723

Call us on 08 8672 5376

### Eastern Eyre

13 Main Street  
Cleve, 5640

Call us on 08 8628 2665

### Barossa and Gawler

21 Hutchinson Road  
Gawler East, 5118

Call us on 08 8522 8307

### Kangaroo Island

1 The Esplanade  
Kingscote, 5223

Call us on 08 8553 4246

### Lower North

47 Farrell Flat Road  
Clare, 5453

Call us on 08 8842 6560

### Mid North

50 Gertrude Street  
Port Pirie, 5540

Call us on 08 8638 1100

### Mid West

6 Williams Crescent  
Streaky Bay, 5680

Call us on 08 8626 1310

### Murray Mallee Coorong

96-104 Swanport Road  
Murray Bridge, 5253

Call us on 08 8535 6800

### Northern Yorke

1 Ernest Terrace  
Walleroo, 5556

Call us on 08 8823 0270

### Port Augusta

71 Hospital Road  
Port Augusta, 5700

Call us on 08 8648 5706

### Port Lincoln and Lower Eyre

39 Oxford Terrace  
Port Lincoln, 5606

Call us on 08 8683 2744

### Riverland

Cornwell Street  
Berri, 5343

Telephone: 08 8580 2500

### South East

4 James Street  
Mount Gambier, 5290

Call us on 08 8721 1320

### Southern Fleurieu

1 Harbor View Terrace  
Victor Harbor, 5211

Call us on 08 8552 0600

### Southern Yorke Peninsula

9 South Terrace  
Minlaton, 5575

Call us on 08 8853 3500

### Whyalla

20 Wood Terrace  
Whyalla, 5608

Call us on 08 8648 8500



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