



Eligibility and Access

Four easy steps

Country Health Connect offers a wide range of community, in-home and residential aged care services to support you or your loved one to stay well and independent in your community.

If you need help with everyday tasks or want to discuss other aged care service options Country Health Connect can support you.

Our professional and well-trained staff can work with you to design and adapt services to best meet your personal circumstances and support you through any eligibility and assessment requirements.

The Australian Government advises that to get access to most aged care services you must first register with the My Aged Care contact centre. We can help you with that process if you require.

You are welcome to have a family member or friend with you through this process if you wish.

Step 1	<p>Our staff can help you</p> <ul style="list-style-type: none">> register with the My Aged Care Contact Centre, if required> call us on 1800 944 912 to find out more <p>Or you can contact the My Aged Care contact centre yourself</p> <ul style="list-style-type: none">> www.myagedcare.gov.au/contact> or call 1800 200 422
Step 2	<p>You will need the following information ready:</p> <ul style="list-style-type: none">> Full name> Residential address> Date of birth> Telephone number> Medicare or Pension number
Step 3	<p>You will be asked a series of questions about your daily life and the type of services you might need. This will help us to recommend the most appropriate type of service for you.</p>
Step 4	<p>When the My Aged Care team ask you about your preferred service provider please ask for Country Health Connect</p>

If you have already been assessed for services or have been deemed eligible for a Home Care Package, please contact your local Country Health Connect Team to discuss the next steps. See overleaf for contact details.

Country Health Connect local offices

Adelaide Hills 87 Wellington Road Mount Barker, 5251 Telephone: (08) 8393 1833	Murray Mallee Coorong 96-104 Swanport Road Murray Bridge, 5253 Telephone: (08) 8535 6800
Ceduna 3 Eyre Highway Ceduna, 5690 Telephone: (08) 8626 2110	Northern Yorke 1 Ernest Terrace Wallaroo, 5556 Telephone: (08) 8823 0270
Coober Pedy Lot Number 89, McDougall Street Coober Pedy, 5723 Telephone: (08) 8672 5376	Port Augusta 71 Hospital Road Port Augusta, 5700 Telephone: (08) 8648 5706
Eastern Eyre 13 Main Street Cleve, 5640 Telephone: (08) 8628 2665	Port Lincoln and Lower Eyre 39 Oxford Terrace Port Lincoln, 5606 Telephone: (08) 8683 2744
Barossa/Gawler 21 Hutchinson Road Gawler East, 5118 Telephone: (08) 8522 8307	Riverland Cornwell Street Berri, 5343 Telephone: 08 8580 2500
Kangaroo Island 1 The Esplanade Kingscote, 5223 Telephone: (08) 8553 4246	South East 4 James Street Mount Gambier, 5290 Telephone: (08) 8721 1320
Lower North 47 Farrell Flat Road Clare, 5453 Telephone: (08) 8842 6560	Southern Fleurieu 1 Harbor View Terrace Victor Harbor, 5211 Telephone: (08) 8552 0600
Mid North 50 Gertrude Street Port Pirie, 5540 Telephone: (08) 8638 1100	Southern Yorke Peninsula 9 South Terrace Minlaton, 5575 Telephone: (08) 8853 3500
Mid West 6 Williams Crescent Streaky Bay, 5680 Telephone: (08) 8626 1310	Whyalla 20 Wood Terrace Whyalla, 5608 Telephone: (08) 8648 8500